TOOL USER GUIDE

SUPPLIER CHECK MANAGER





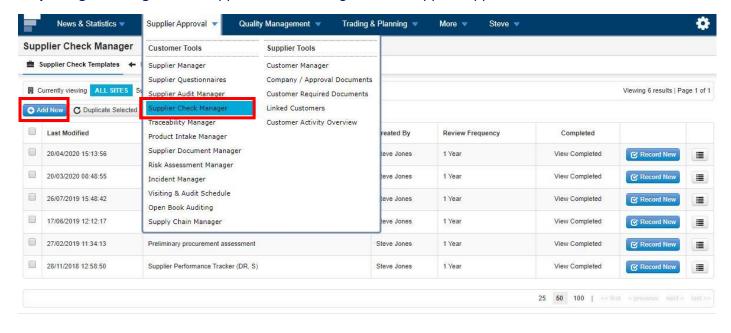
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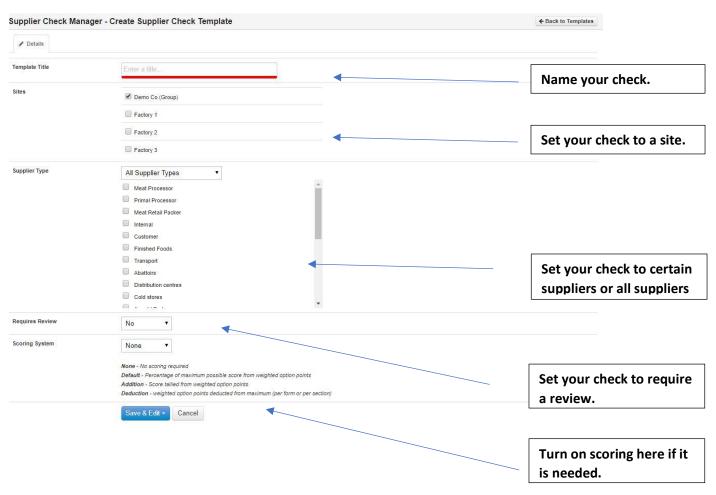


1. CREATING A SUPPLIER CHECK

Step 1: Sign in and go to the Supplier Check Manager under Supplier Approval then select Add new.

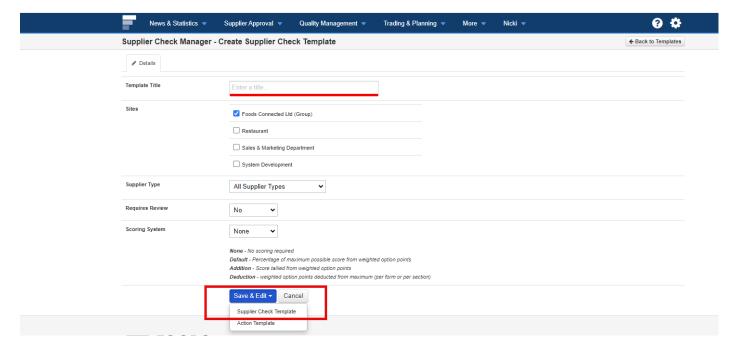


Step 2: This is where you setup the details for that Supplier Check.





Step 3: Once done above select Save & edit then select Supplier Check Template



Step 4: Build your check using the form builder to suit your needs. To add a new section select **Add New Section**.



New Section looks like this below

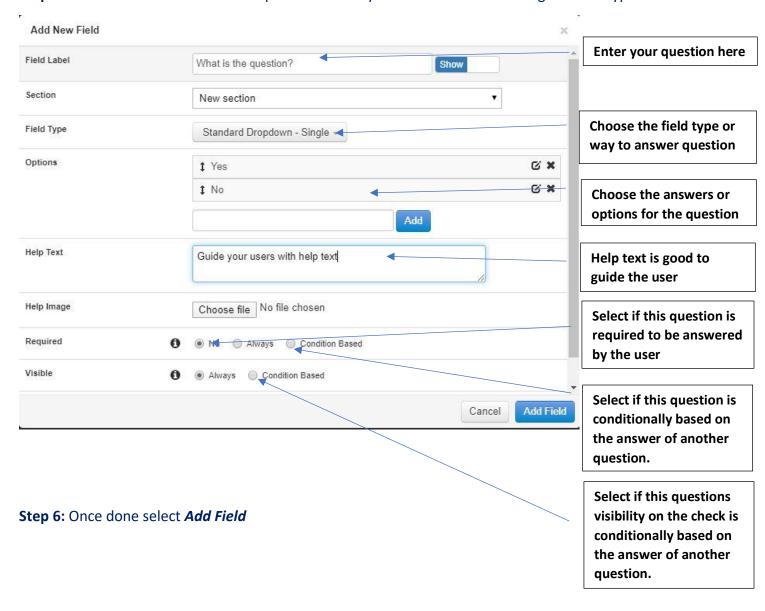


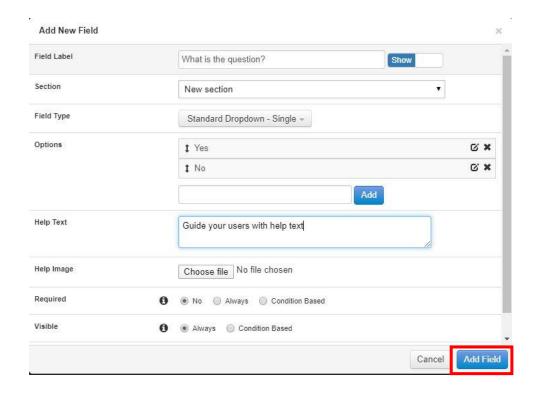


Step 5: To add a new field or question select Add New – Standard Field



Step 6: Now add in the details of the question & how you want it answered using the field types.





New Field looks like this below



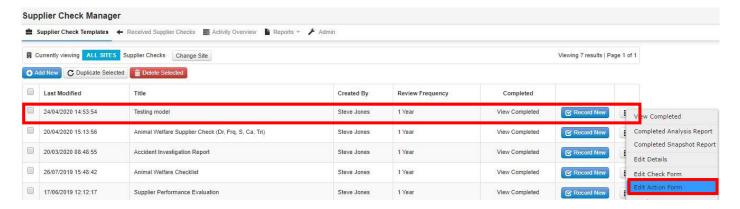
Step 7: Repeat steps to build up your check.

1.1 CREATING A NON-CONFORMANCE/ACTION FORM

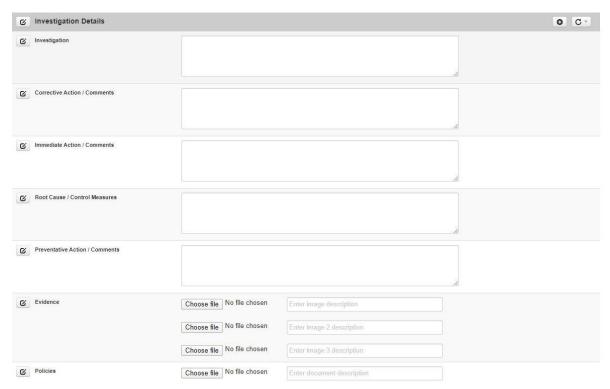


A Non-conformance or an Action form is the form that is used for your Suppliers to answer any queries that have been raised during the check. After you build the initial check follow the steps below

Step 1: Go back to the main table and select the radio button to the right of your check & select *Edit Action Form*



Step 2: Follow the steps above that you used to build the actual check to build the Action /non-conformance form with relevant fields you require the suppliers to complete. The same functions are used. Your form may end up looking like this example.



1.2 ADDING EMAIL ALERTS TO THE CHECK



Email alerts are a feature that allows you to create a trigger when a certain answer is given to a question. This will then send an email to someone to notify them of the answer to the question.

Step 1: As you go along you can create *Email Alerts* & from the answers that have been chosen. To do this select *Triggers* & *Email Alerts*.

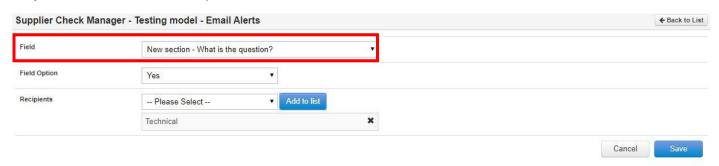


Step 2: Now select Add Alert



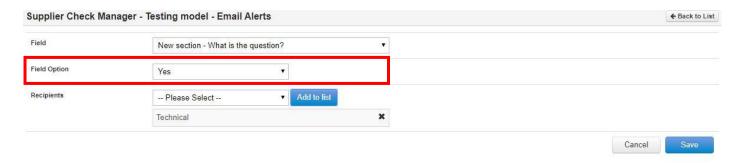
Step 3: Now setup your alert. So what you are saying/doing here is if someone answers a question a certain way that answer will trigger an alert to a user.

Step 4: Select from Field the question.

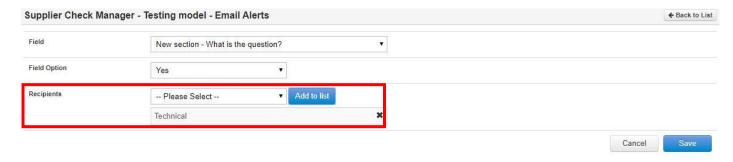


Step 5: Then select the answer from Field Option that will raise the trigger/alert





Step 6: Now add the user or team from *Recipients* that will receive the notification and select *Add to list*. Once done select *Save*.



Trigger setup will look like this below



Step 7: Repeat steps to add triggers to any question.

1.3 ADDING CORRECTIVE ACTION TRIGGER TO THE CHECK

Corrective Action Triggers are a feature that allows you to create a non-conformance when a specific answer is given to a question (i.e., a specific option is selected in a field built in your check template). This will then build up a list to be rectified after the check is completed, at which point the Supplier will use the Action Form that you created earlier for to respond.



Step 1: As you go along you can create *Corrective Actions* & from the answers that have been chosen. To do this select *Triggers* & *Corrective Actions*



Step 2: Now select Add Corrective Action Trigger

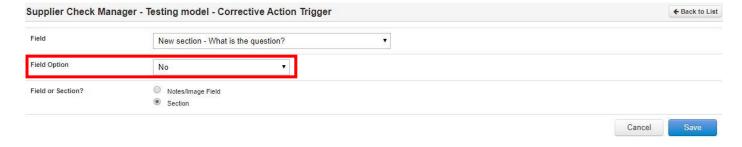


Step 3: Now setup your alert. If a user answers a question a certain way, that answer will trigger a Corrective Action.

Step 4: Select from Field the question.



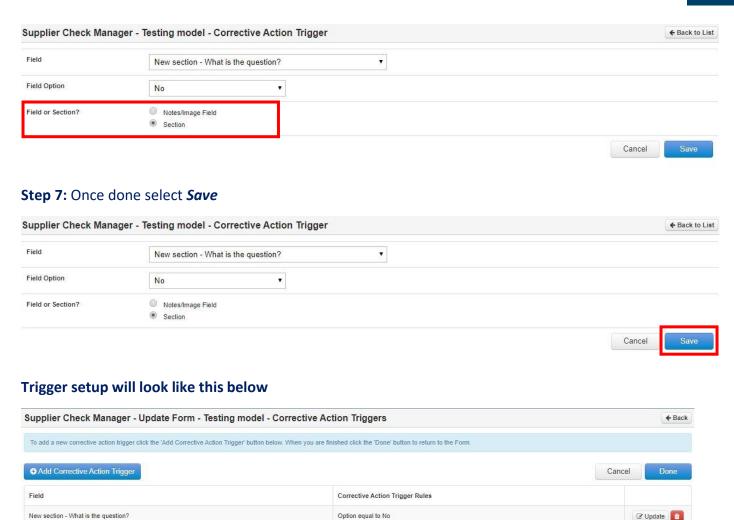
Step 5: Then select the answer from *Field Option* that will raise the Non-Conformance.



Step 6: Select Section



☑ Update



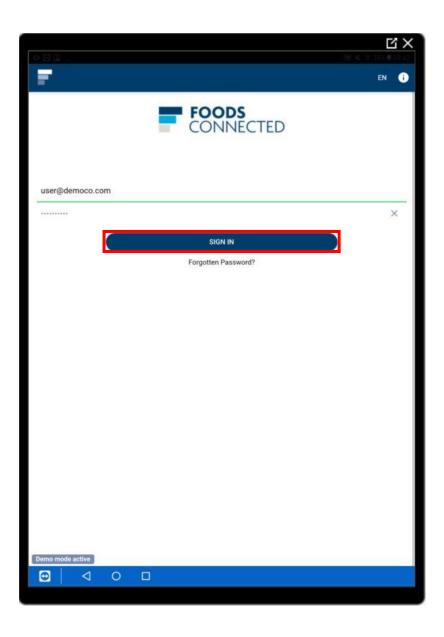
Option equal to No

Step 8: Repeat steps to add triggers to any question.

2. RECORDING A CHECK ON THE TABLET

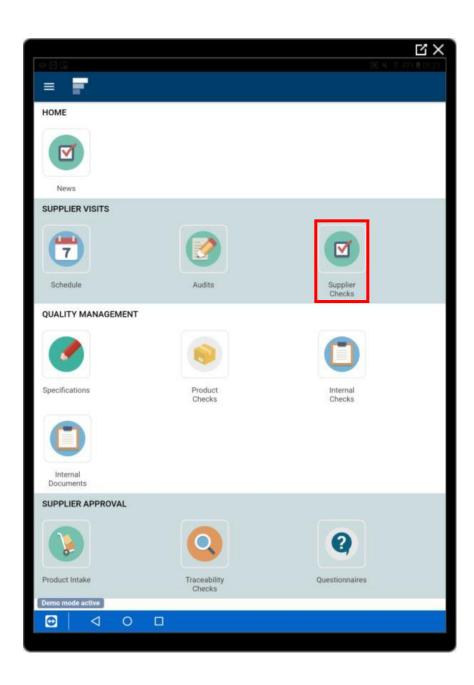
Step 1: Sign into the app.





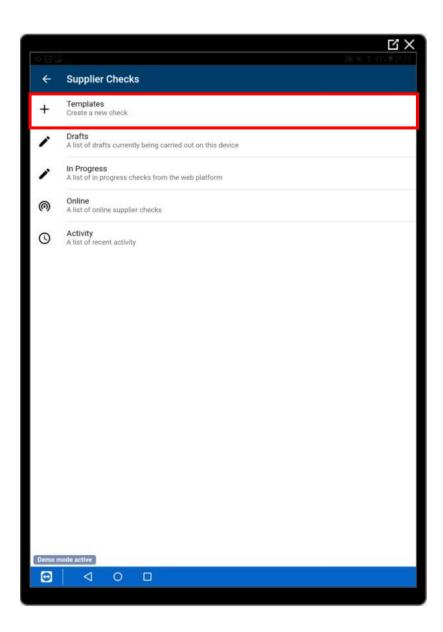
Step 2: Select Supplier Checks on the home screen.





Step 3: Select Templates





Step 4: Download your check templates to the tablet first by selecting the cloud icon at the top right corner.



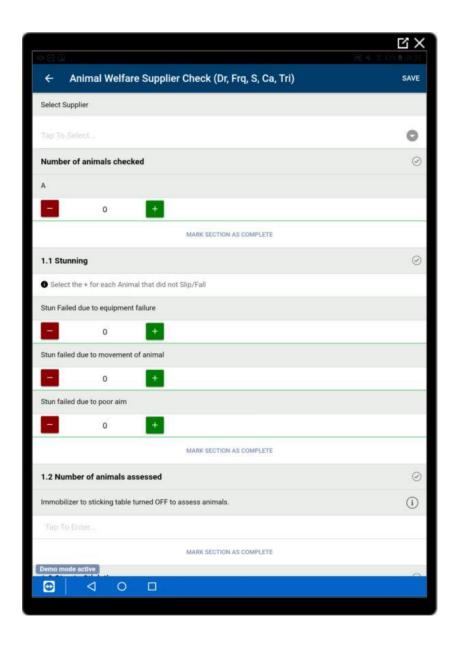


Step 5: Your templates will all download. Once downloaded select the template you need for your check.

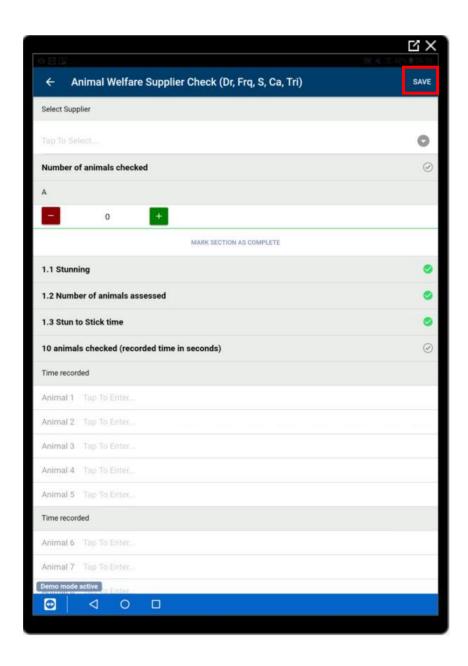


Step 6: Select the supplier that you are checking then complete your check by selecting the correct fields.





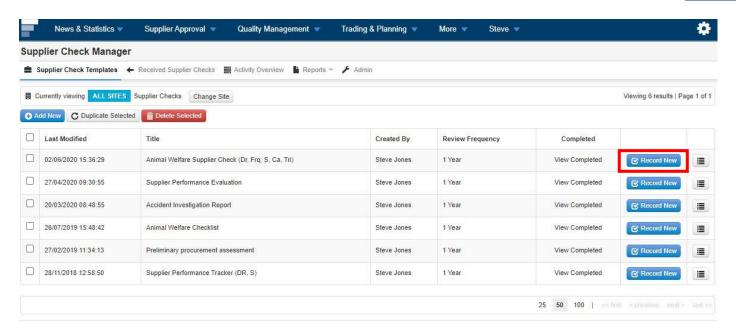
Step 7: Once done select *Save* at the top right corner then your preferred save option. The check will be saved into the *Drafts* section of the tool for you to submit when you're ready.



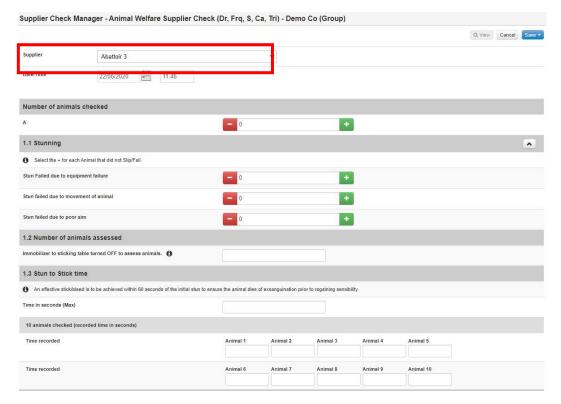
3. RECORDING A CHECK ON THE DESKTOP

Step 1: On the Supplier Check Manager select *Record New* beside the check template you want to use.

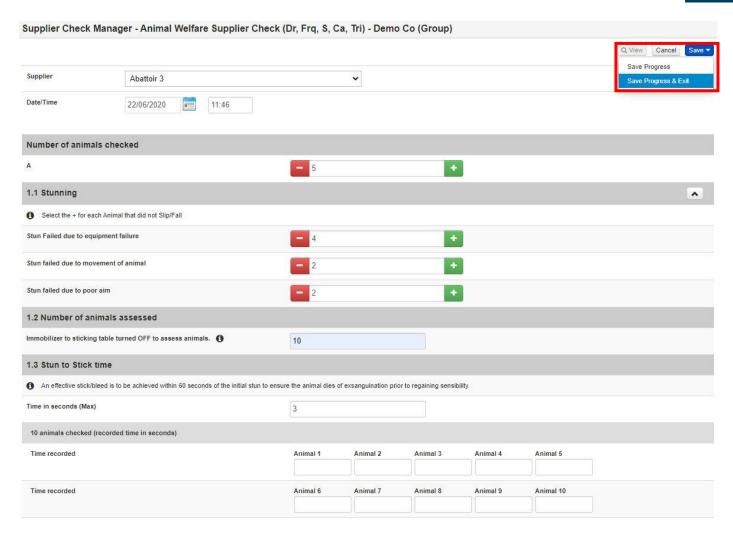




Step 2: At the top select the *supplier* you are checking, which is drown from the Supplier Manager tool, the date & time will be automatically set by the system.

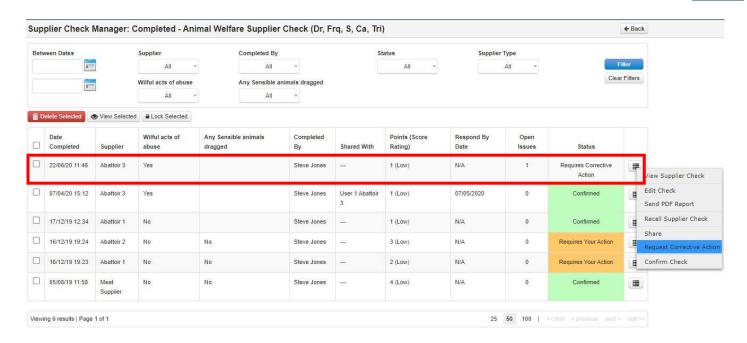


Step 3: Now complete the check by answering the questions within it. Once done select *Save* then *Save Progress & Exit.* If there were any non-conformances you will be directed to that page to request Corrective Action or not.



Step 4: As you can see, this check has raised a corrective action. Please see next section on how to View, Review, Request Corrective Action & Confirm checks.



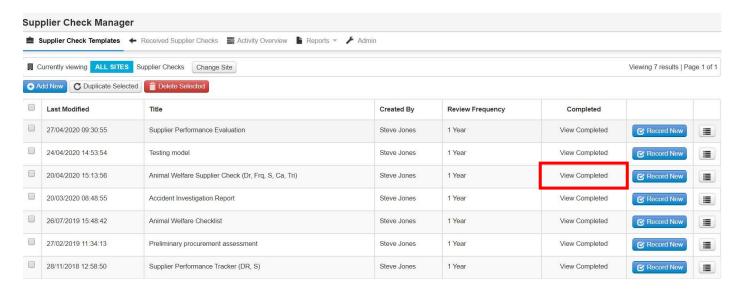


4. VIEWING, REVIEWING, REQUESTING CORRECTIVE ACTION & CONFIRMING CHECKS

4.1 VIEW COMPLETED CHECKS

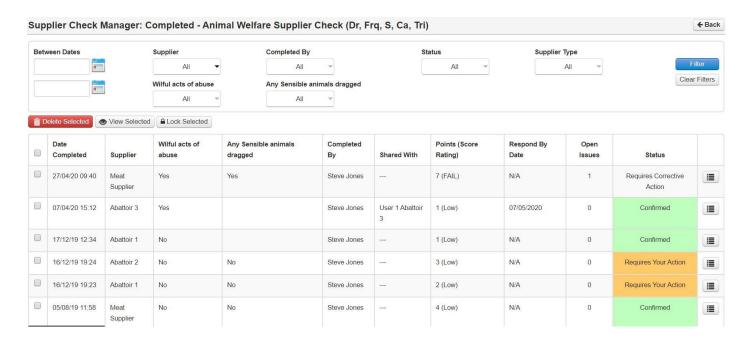
Next step is to view the completed check on the desktop.

Step 1: Once check is completed go back to your desktop and select *View Completed* on the check you used.

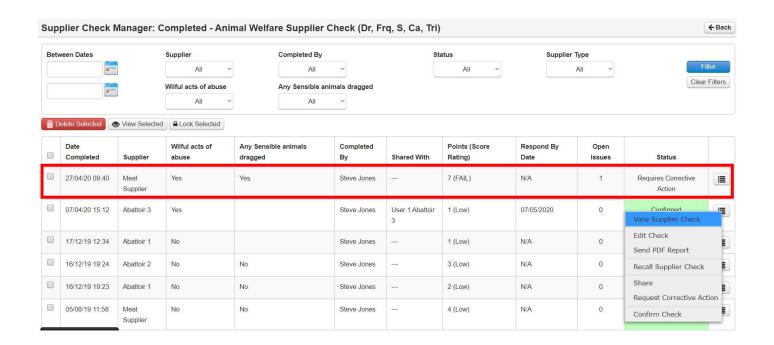


Step 2: A list of all the completed & pending checks will show.





Step 3: You can view each check by select the icon above then *View Check*. From here you can also edit the check, share it & request corrective action.

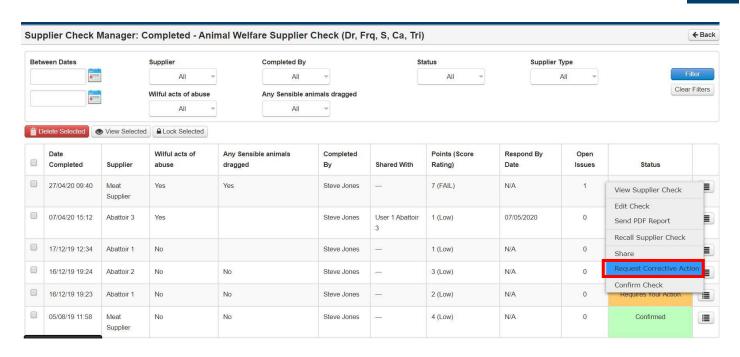


4.2 SENDING CORRECTIVE ACTION FORM TO SUPPLIER FOR COMPLETION

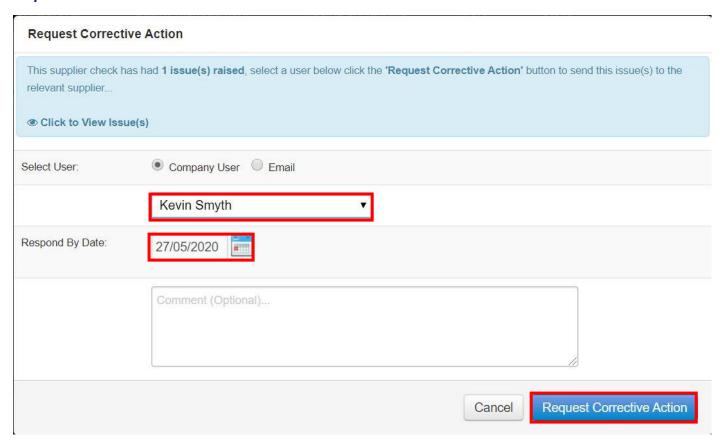
As you can see from the above image the checks status is *Requires Corrective Action*. Next step is to send the Corrective Action Form or Non-conformance template to your supplier to complete.

Step 1: Select the icon then select *Request Corrective Action*



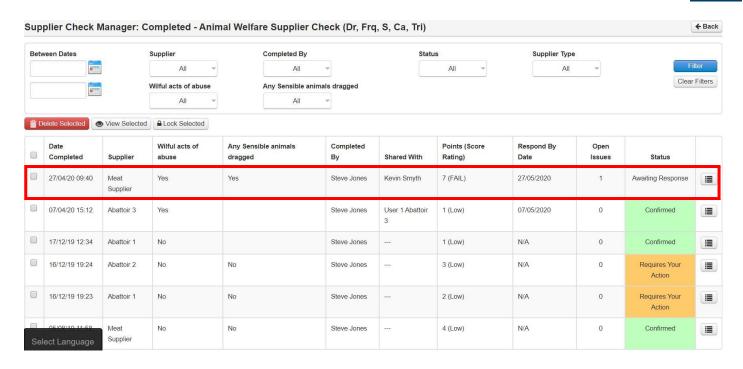


Step 2: *Select user* to send to, then a *Respond By Date* that the supplier must respond by & then select *Request Corrective Action.*



Step 3: Once sent to the supplier the status will change to Awaiting Response

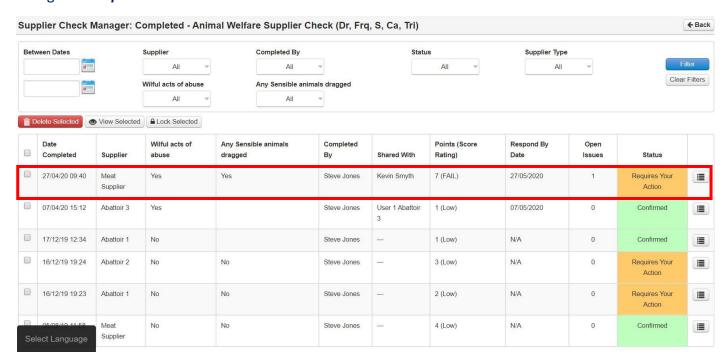




4.3 REVIEW CORRECTIVE ACTIONS

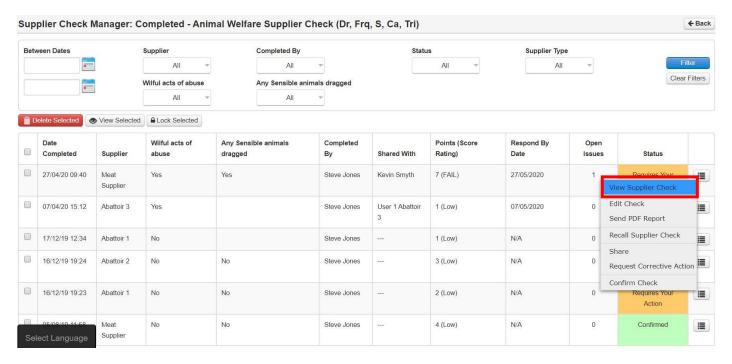
Your next steps are to review the responses and confirm or request further information.

Step 1: After the supplier completes the Action/Non-conformance form and sends back to you, the status changes to *Requires Your Action*.

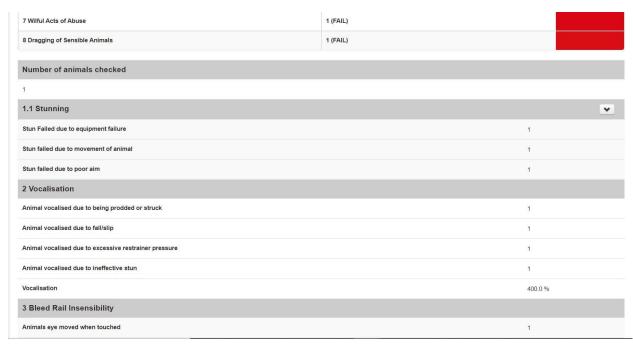


Step 2: To review the check, select the icon and then View Supplier Check





Step 3: This opens the check and the corrective action response. Review it and then when you are happy close it.





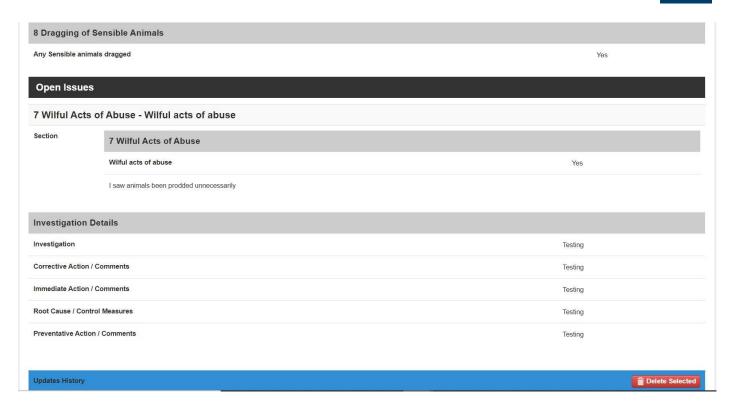


Summary

Total Score: 7 (FAIL)

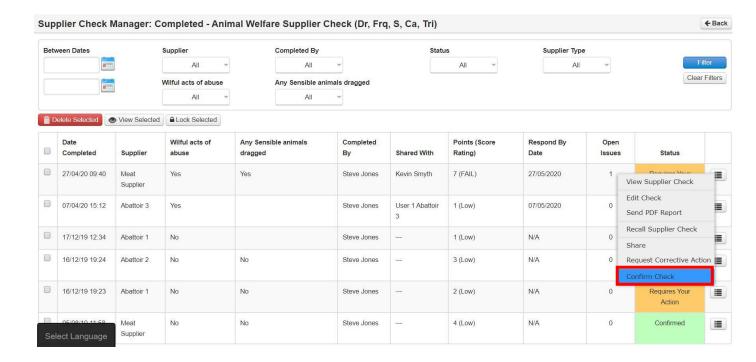
Number of animals checked	0
1.1 Stunning	0 (Pass)
2 Vocalisation	1 (FAIL)
3 Bleed Rail Insensibility	1 (FAIL)
4 Slipping During Handling	1 (FAIL)
5 Falling During Handling	1 (FAIL)
6 Electric Goad	1 (FAIL)

Animal blinked	1
Animal breathing rhythmically	1
Animal attempted to lift head while hanging on bleed rail	1
Bleed Rail Insensibility	-300.0 %
4 Slipping During Handling	
Animal slipped	1
Animals Slipped	100.0 %
5 Falling During Handling	
Animal Fell	i
Animals Fell	100.0 %
6 Electric Goad	
Animal prodded with electric goad	1
Animals prodded with electric goad	100.00 %
7 Wilful Acts of Abuse	
Wilful acts of abuse	Yes
I saw animals been prodded unnecessarily	



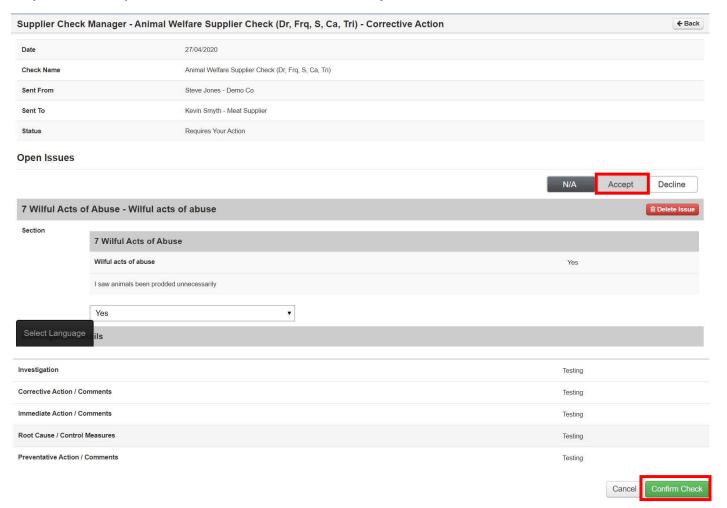
4.4 CONFIRM CORRECTIVE ACTION RESPONSES

Step 1: Once you are happy and want to confirm select the icon and then Confirm Check.

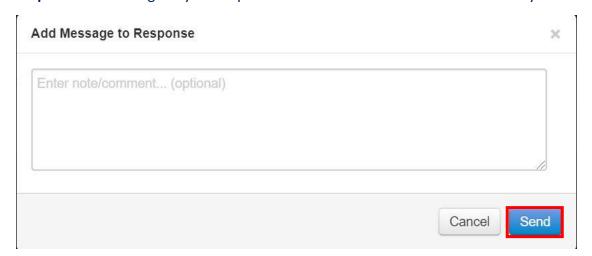




Step 2: Now Accept the issue or Decline. Then select Confirm Check.



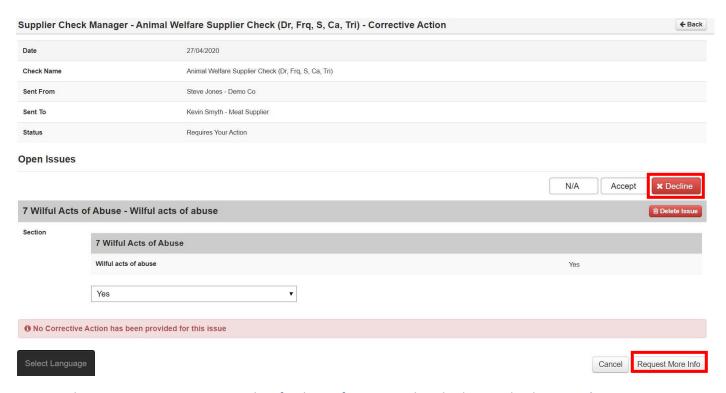
Step 3: Add a message to your response or leave blank the select Send. That is your check closed



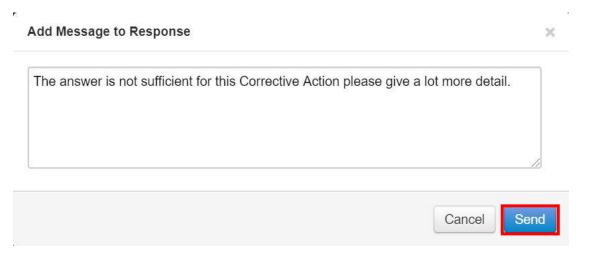
4.5 DECLINE CORRECTIVE ACTION RESPONSES AND REQUEST FURTHER INFO

Step 1: To decline your response in 2.4. Select Decline & then Select Request More Info

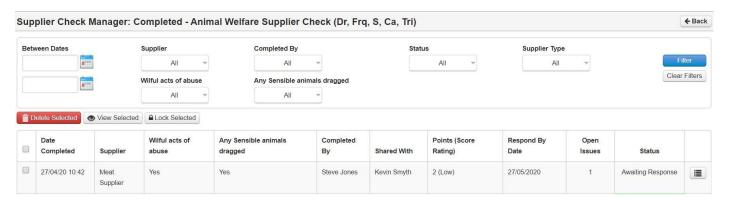




Step 2: Then type in a response or what further info you need in the box and select Send.



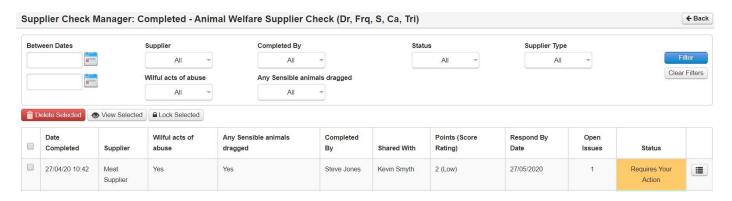
Step 3: The status reverts to Awaiting Response



Step 4: The supplier completes and sends back. The status is at Requires Your Review





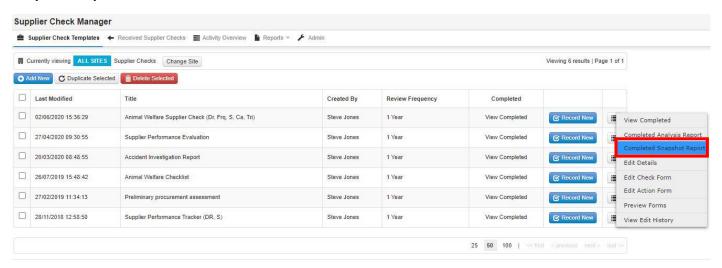


Step 5: Then refollow steps in 3.4 to confirm when you are happy.

5. COMPLETING A SNAPSHOT REPORT

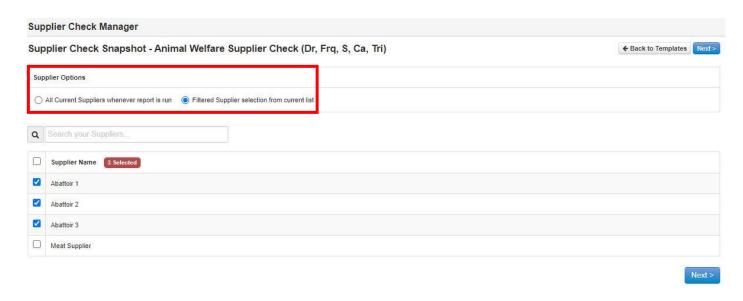
A snapshot report is a quick report based on questions within the check over all suppliers or specific ones.

Step 1: In the supplier check tool select the options button beside the check, then choose *Completed Snapshot Report*.

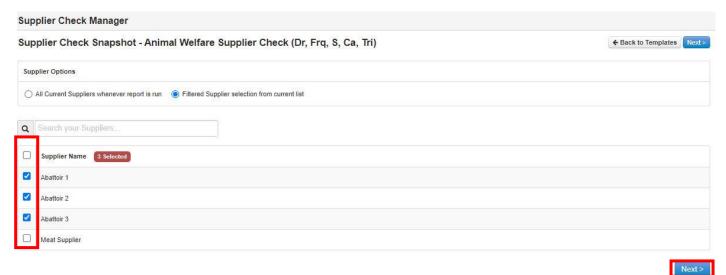


Step 2: Choose All Current Suppliers or Filtered Supplier selection.



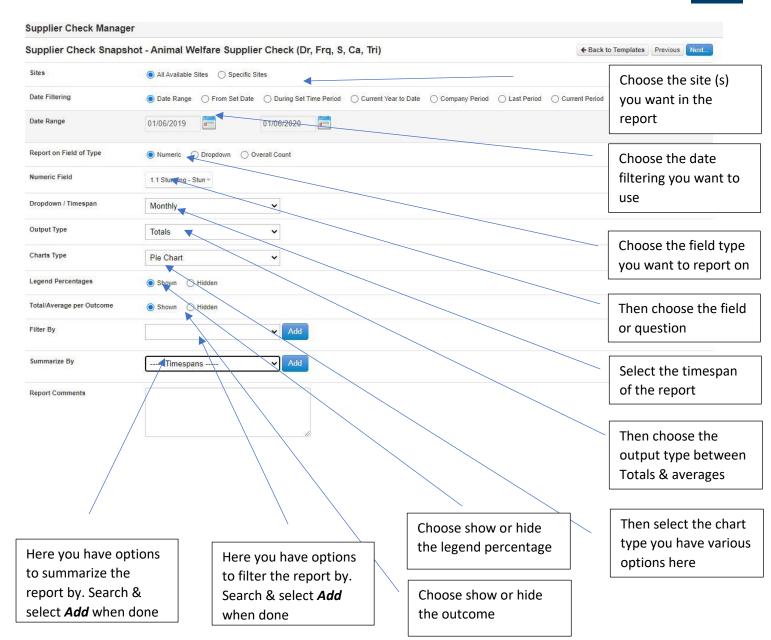


Step 3: if you select *Filtered supplier selection*, then choose the suppliers. Once done select *Next*.

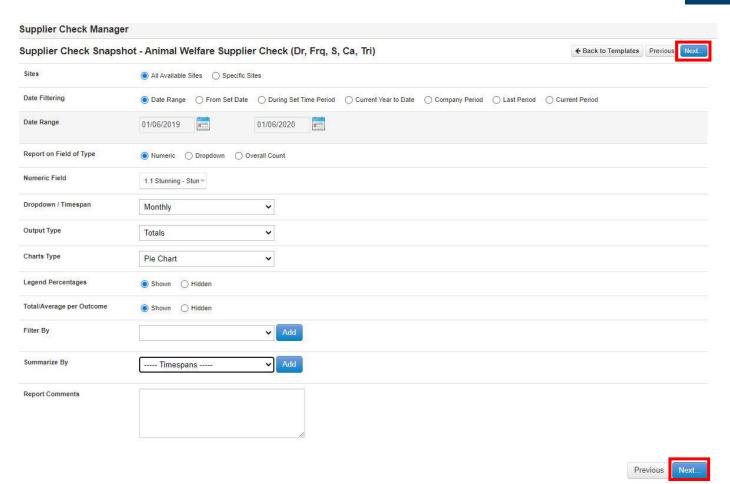


Step 4: Now you select from the details below the parameters for your report.

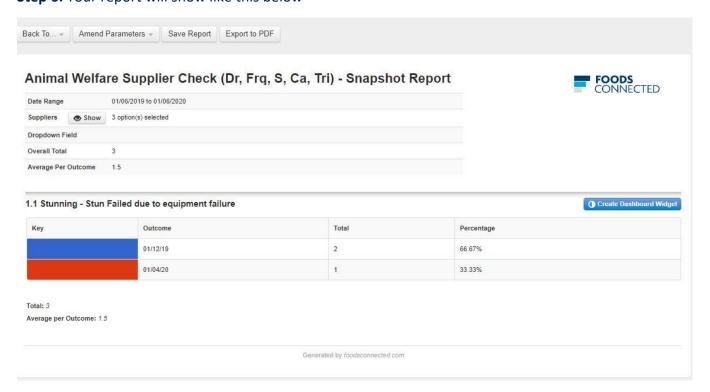




Step 5: Once you have chosen your parameters for the report select Next

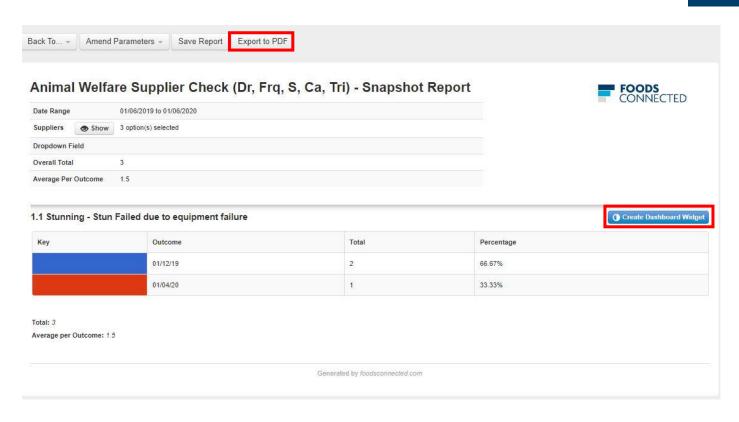


Step 6: Your report will show like this below

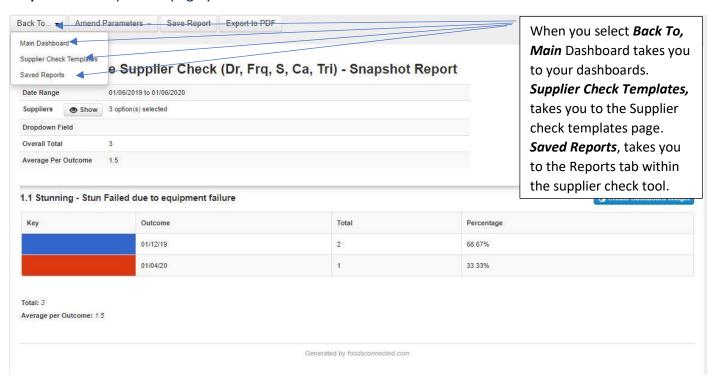


Step 7: From the report you can create a dashboard widget by selecting *Create Dashboard Widget*. Please see that guide for setup. You can also export to PDF here too.

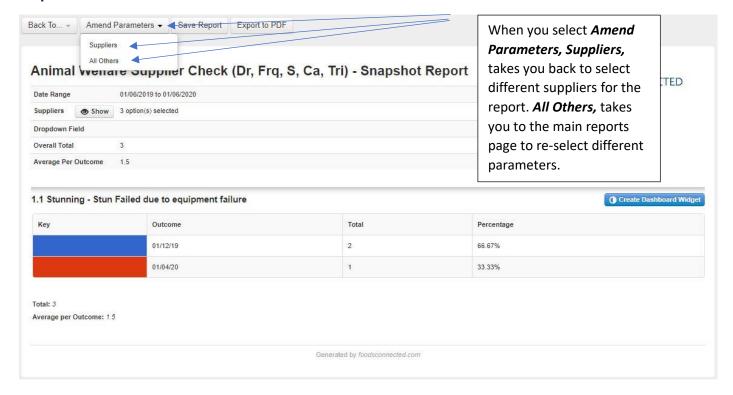




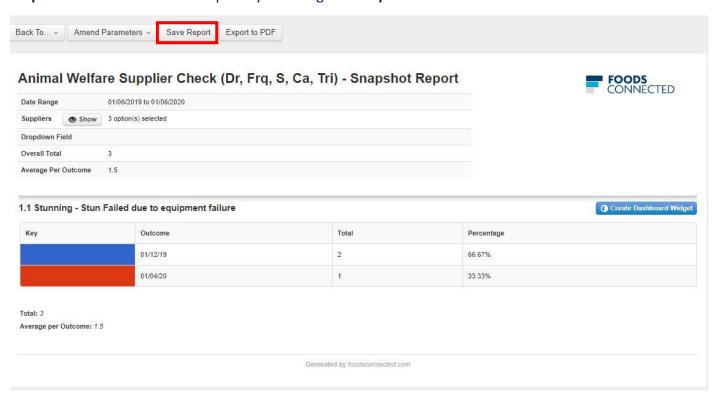
Step 8: At the top of the page you have further functions



Step 8 cont:

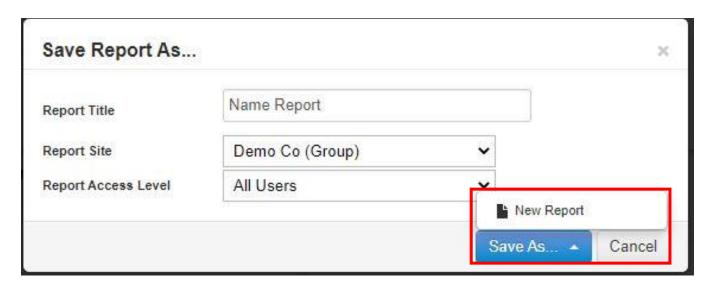


Step 9: You can also save the report by selecting Save Report

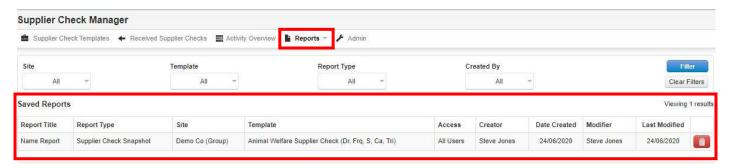


Step 10: Then name the report, select the site it relates too & who can access it. Once done select **Save As,** then **New Report.**





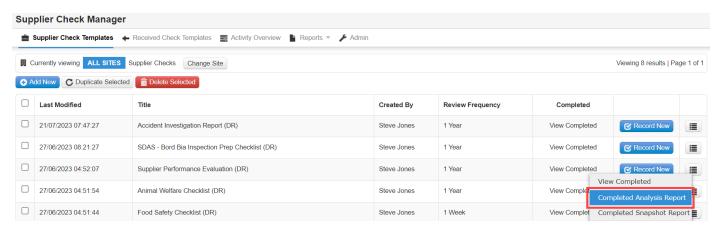
Step 11: Your report is now saved, and you can find that in the reports tab in the Supplier Check Manager.



6. COMPLETING AN ANALYSIS REPORT

An analysis report will create charts based on multiple choice questions within the check over all suppliers or specific ones.

Step 1: In the supplier check tool select the options button beside the check, then choose *Completed Analysis Report.*

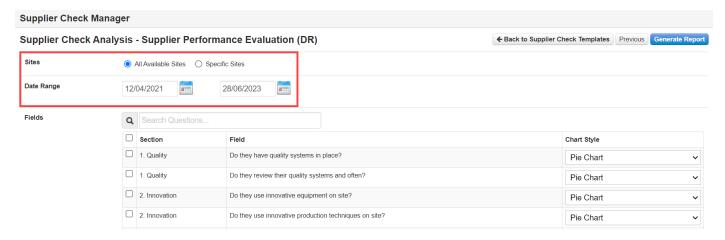


Step 2: Choose *All Current Suppliers* or *Filtered Supplier selection*. If you choose specific suppliers, select them from the list then click on *Next*.

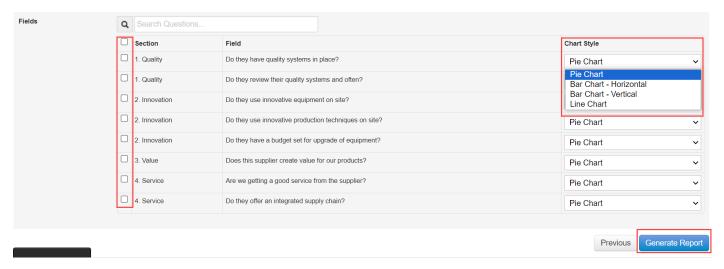




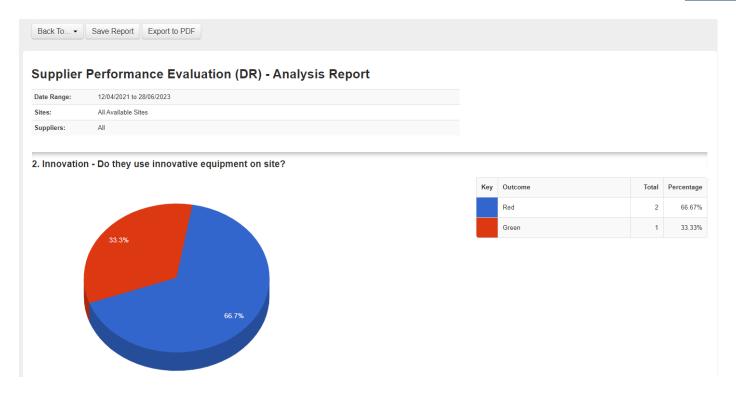
Step 3: Choose whether you want to include checks from all sites or specific ones and a date range.



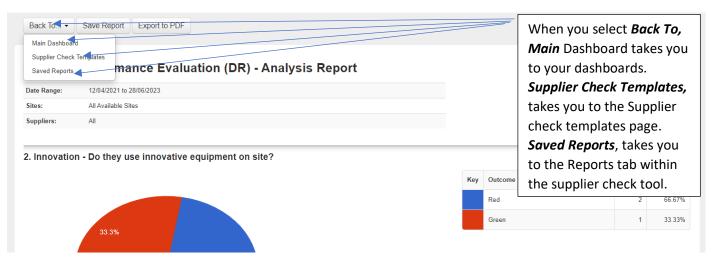
Step 4: Choose which fields you'd like to see a chart for and pick which chart style for each. Then click on *Generate Report* to create the report.



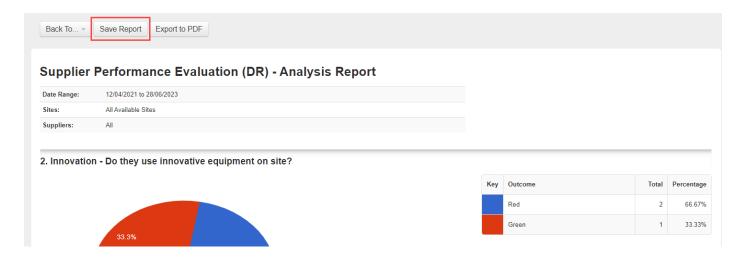
Step 5: The report will be created based off the options you've selected.



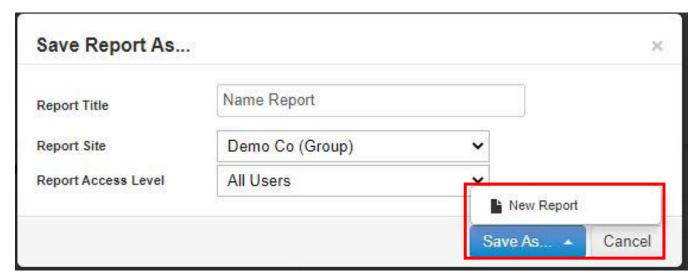
Step 8: At the top of the page you have further functions.



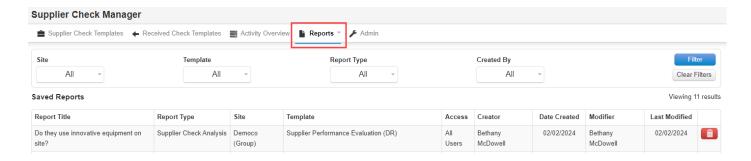
Step 9: You can also save the report by selecting Save Report



Step 10: Then name the report, select the site it relates too & who can access it. Once done select **Save As,** then **New Report.**



Step 11: Your report is now saved, and you can find that in the reports tab in the Supplier Check Manager.

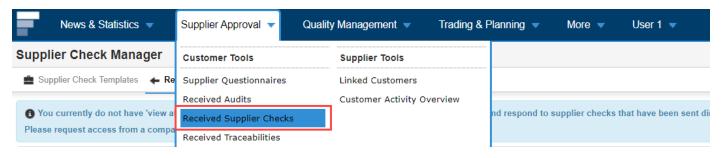


7. RESPONDING TO A REQUEST FOR A CORRECTIVE ACTION TO A SUPPLIER CHECK

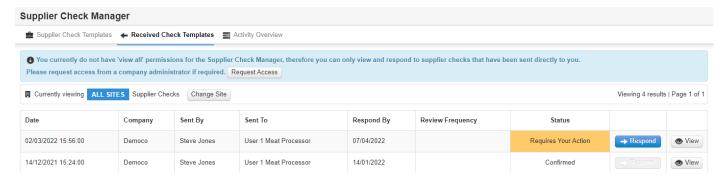
When a customer sends a supplier check to you for a corrective action response, you will receive an email notification and a task on your account.

Step 1: From the *Supplier Approval* menu, click on *Received Supplier Checks* to open a list of all the supplier checks that have been shared with you.

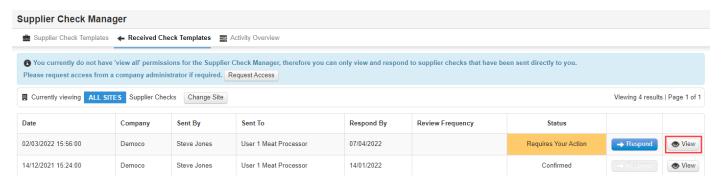




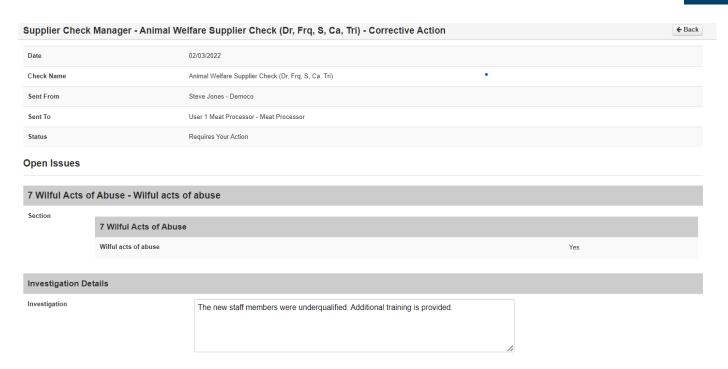
Step 2: The check that requires your response, will have a status of *Requires Your Action* and a blue *Respond* button beside it.



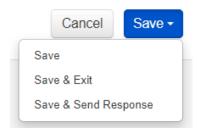
Step 3: To view the check details, click on the View button beside the check.



Step 4: To respond to the check, click on the blue *Respond* button and a page will open with the key check details, along with the fields for you to complete the corrective actions taken.



Step 5: Once all the fields have been completed, scroll to the bottom of the page and click on **Save & Send Response** to send the response back to the customer. If you want to save what you have input and come back later to finish it off, you can use the **Save** or **Save & Exit** options.



Step 6: If the customer is happy with your response, they will close out the check. If they are not satisfied with your response, they will send it back with a request for more information and you can update your details from the same page.