## TOOL USER GUIDE

# SUPPLIER DOCUMENT MANAGER



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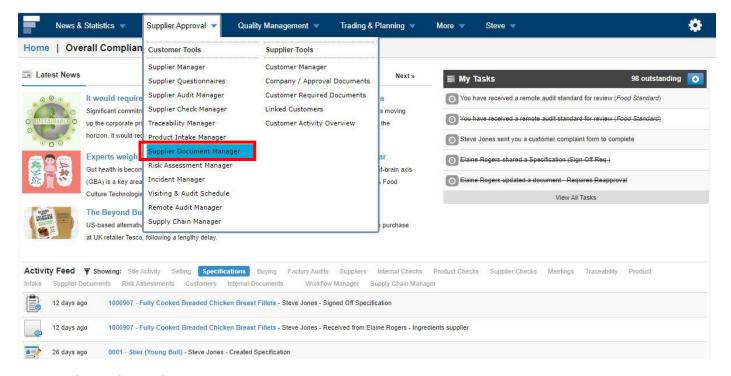
#### 1. INITIAL SETUP OF SUPPLIER DOCUMENT MANAGER

Some initial setup you need to do before you move into building the documents

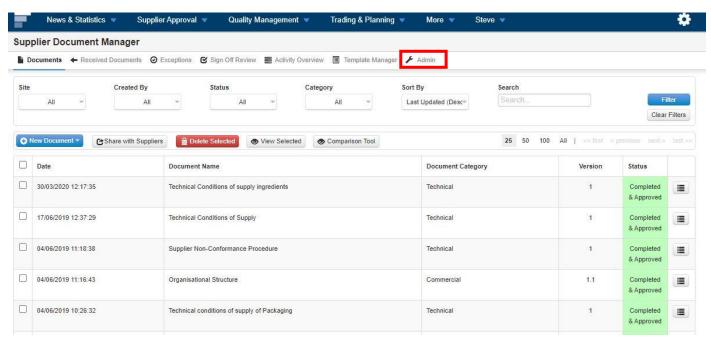
#### 1.1 SETTING VISIBLE COLUMNS

Visible columns allows you to set what fields from the documents are visible in the main table that displays your document library.

Step 1: Select Supplier Document Manager from the Supplier Approval tab

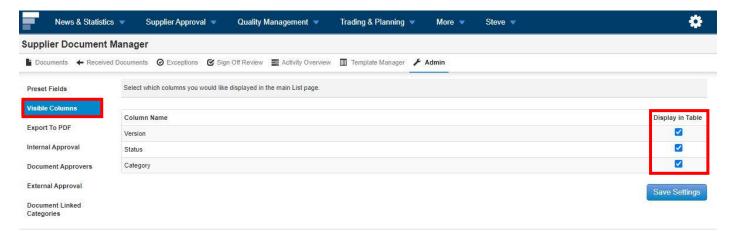


Step 2: Then select Admin

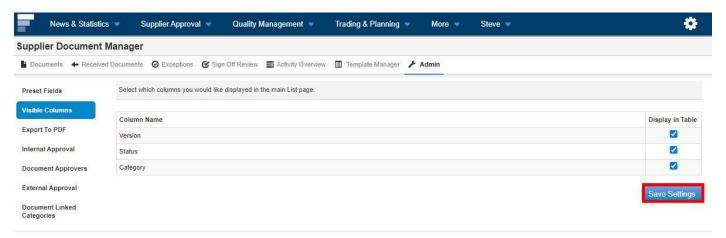




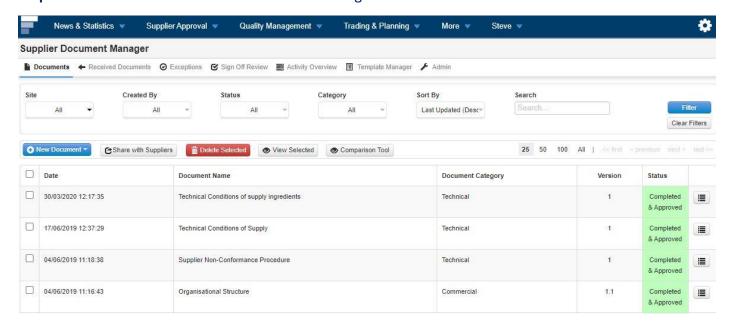
**Step 3:** Then select *Visible Columns* on the left. From here you can select what columns you want to show in the main table by selecting them.



Step 4: Once done, select Save Settings



Step 5: Your main table will now reflect these setting & look like this below.



#### Step 6: If you want to change or edit these setting please follow the steps above.

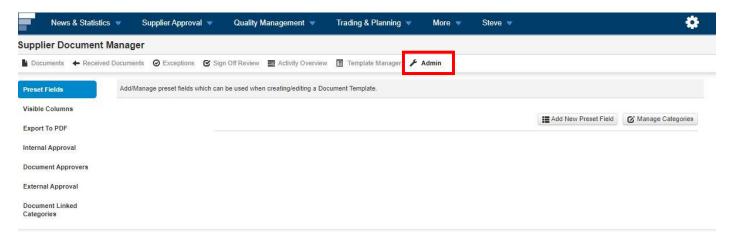
#### 1.2 INTERNAL APPROVAL

You can set the Internal Approval process here for a document that is built. So that it is approved before it can be sent to a Supplier.

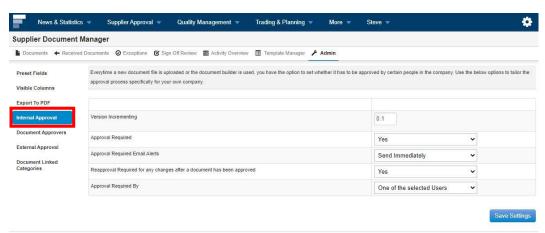
#### 1.2.1 VERSION INCREMENTING

Setting the increments you want to use for the versioning of the documents

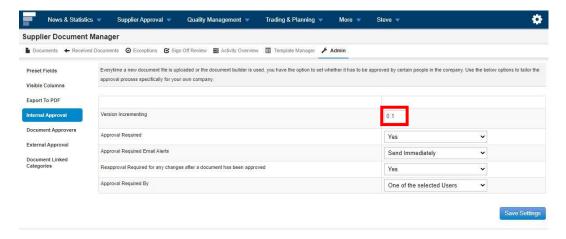
Step 1: Staying in the Admin section of the Supplier Document Manager.



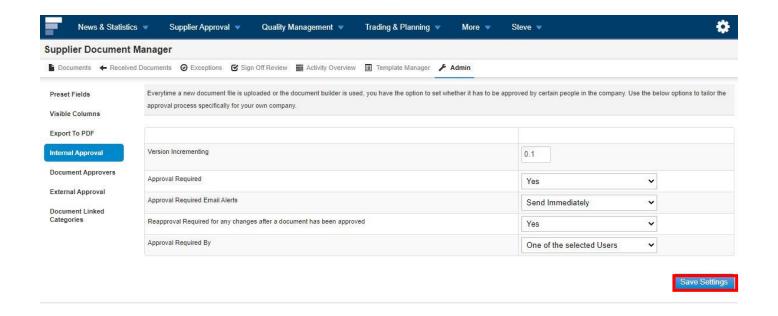
#### Step 2: Select Internal Approval



**Step 3:** On *Version incrementing* input the increment value for each time you change the document. It is set as 0.1. This means if you change document 1.0 it will now become 1.1.



Step 4: Once done select Save Settings

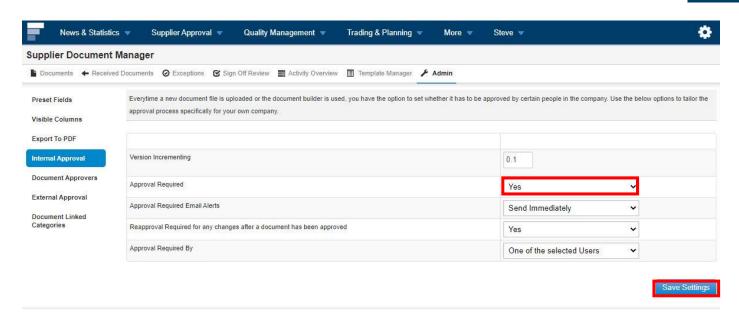


#### 1.2.2 APPROVAL REQUIRED

This setting allows you to turn on or off if approval is required for the document before you send it to suppliers.

**Step 1:** Staying in the *Admin* section of the Supplier Document Manager & in the *Internal Approval*. On *Approval Required* select *Yes* or *No* from the dropdown. Once done select *Save Settings* 

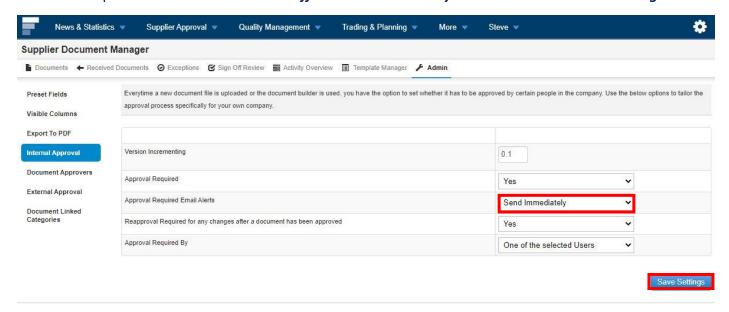




#### 1.2.3 APPROVAL REQUIRED EMAIL ALERTS

This setting allows you to send an email alert to the person who is to approve the document as well as a task.

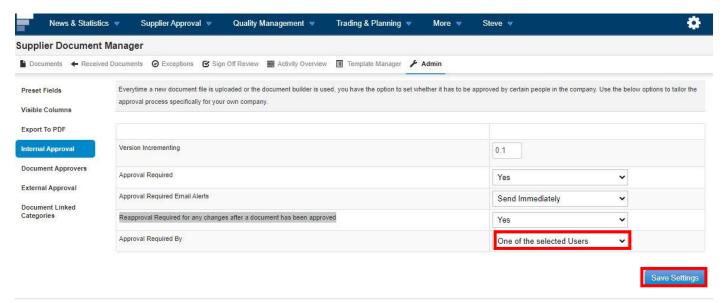
**Step 1:** Staying in the *Admin* section of the Supplier Document Manager & in the *Internal Approval* tab. From the dropdown set the email alert to *Off* or *Send Immediately*. Once done select *Save Settings* 



## 1.2.4 REAPPROVAL REQUIRED FOR ANY CHANGES AFTER A DOCUMENT HAS BEEN APPROVED

This setting allows to set if you need a document reapproved if any changes have been made.

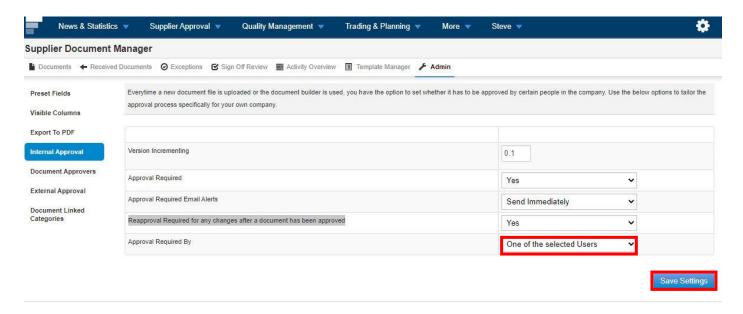
**Step 1:** Staying in the *Admin* section of the Supplier Document Manager & in the *Internal Approval*. On *Reapproval Required for any changes after a document has been approved* select *Yes* or *No* from the dropdown. Once done select *Save Settings* 



#### 1.2.5 APPROVAL REQUIRED BY

**Step 1:** Staying in the *Admin* section of the Supplier Document Manager & in the *Internal Approval*. On *Approval Required by,* select *All selected users* or *One of the selected users* from the dropdown. As you can have one or more than one person who approves. And the document might need to be approved by 2 people or more.

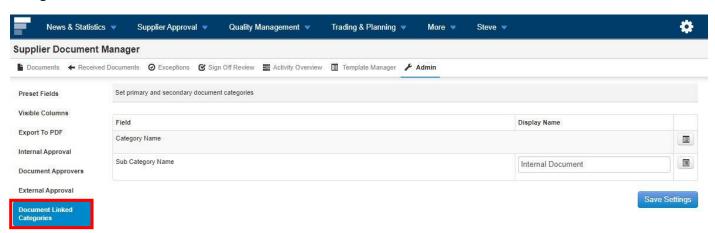
Once done select Save Settings



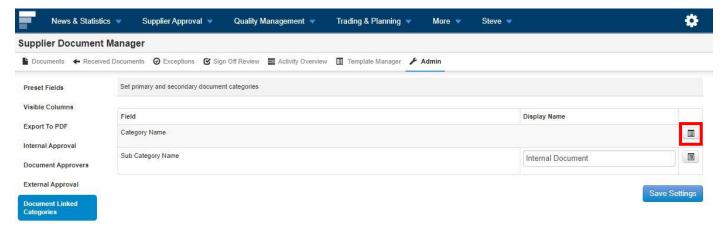
#### 1.3 DOCUMENT LINKED CATEGORIES

Before you can add an approver you need to setup document categories. Here is where you setup the categories for the documents

**Step 1:** Staying in the *Admin* section of the Supplier Document Manager, now select *Document Linked Categories*.



Step 2: Select the edit button beside Category Name

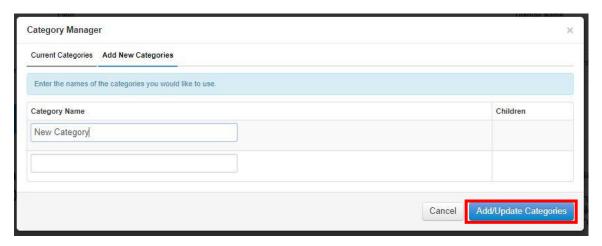




Step 3: Select Add New Categories



Step 4: Input the categories you want to use. Once done select Add/Update Categories



Step 5: Once done your categories will look like this below



### **Step 6:** If you need to edit simply change the text, then select **Add/Update Categories.** Once done select **Add/Update Categories**



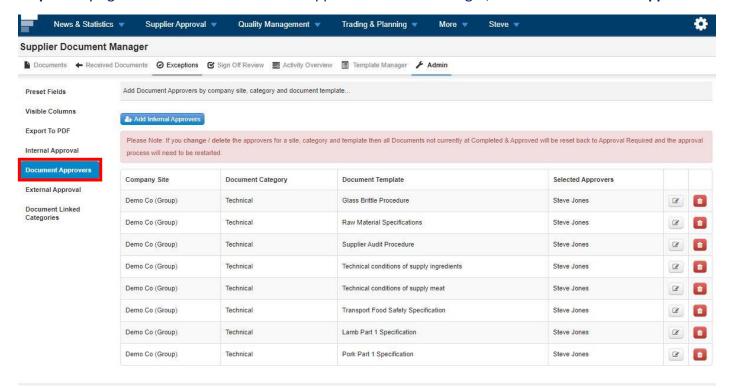
#### Step 7: To delete a category simply select the category, then select *Delete Selected*.



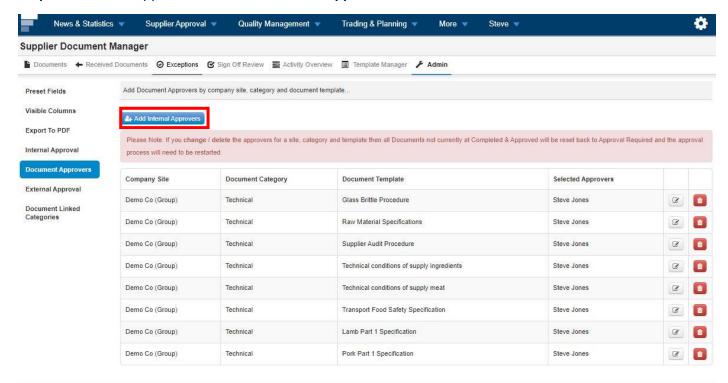
#### 1.4 DOCUMENT APPROVERS

On this setting is where you actually set specific people to approve different documents depending on their categories.

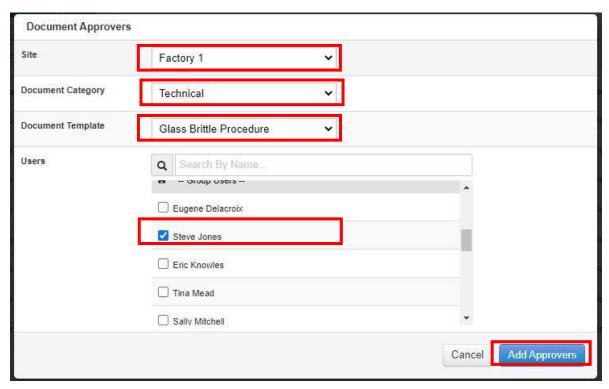
Step 1: Staying in the Admin section of the Supplier Document Manager, now select Document Approvers



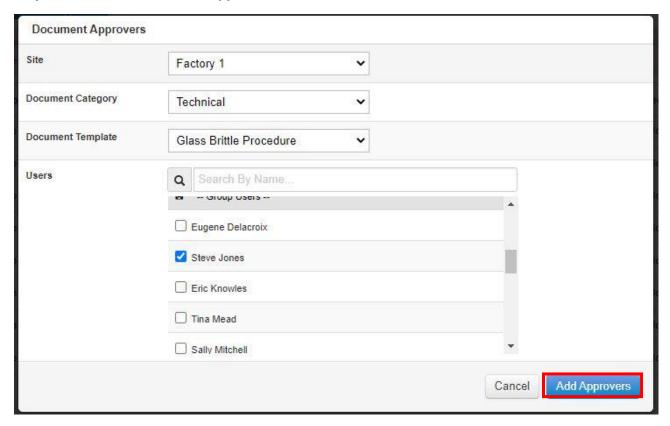
Step 2: To add an approver select Add Internal Approvers



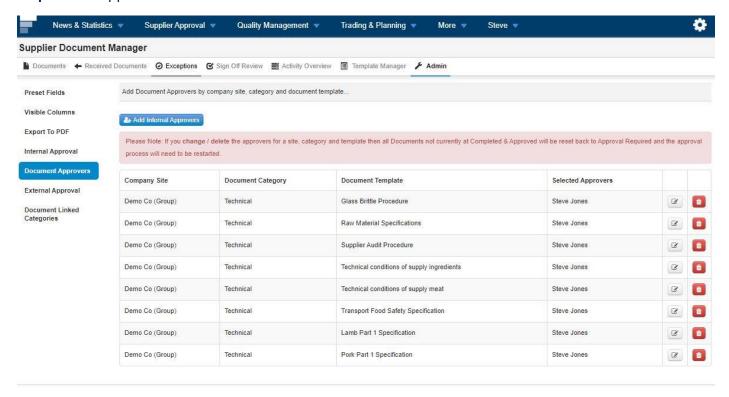
**Step 3:** From the modal select the *Site* that this approver relates too. Then choose the *Document Category* that they can approve. Then choose the actual *Document Template*. Then select the *User* or *Users* as you can have one or more than one person who approves. The document might need to be approved by 2 people or more.



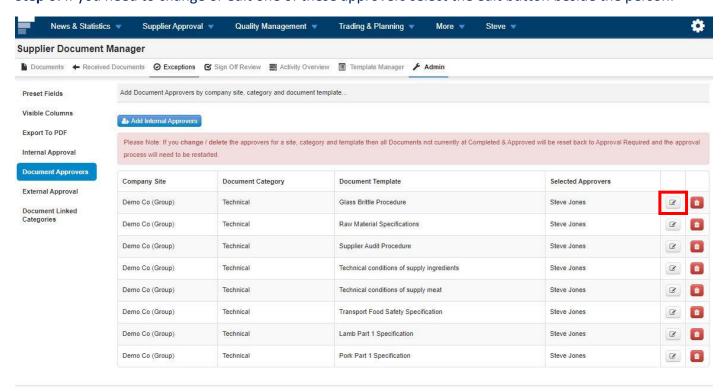
Step 4: Once done select Add Approvers



**Step 5:** Your approvers list will look like this below.

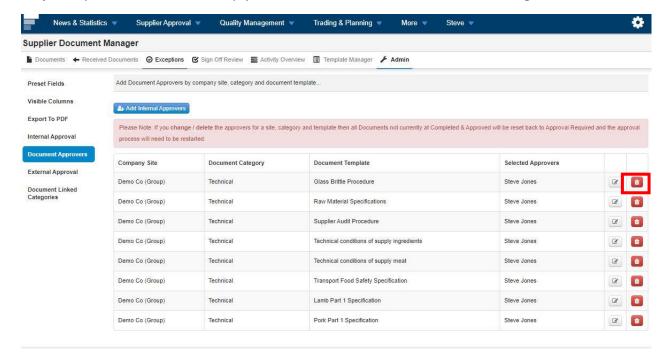


Step 6: If you need to change or edit one of these approvers select the edit button beside the person.



#### Step 7: Then follow the instructions in Step 3 again.

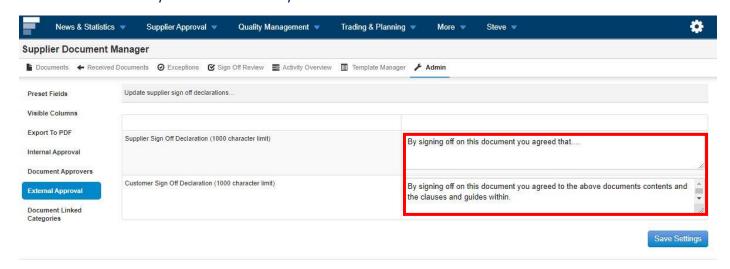
Step 8: If you want to delete simply select the delete button beside the setting.



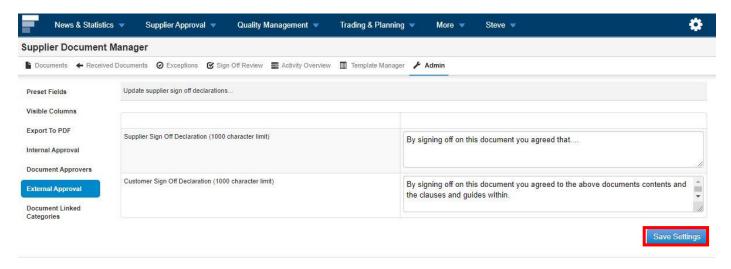
#### 1.5 EXTERNAL APPROVAL

On this setting you can input a declaration that the suppliers are signing off on.

**Step 1:** Staying in the *Admin* section of the Supplier Document Manager, now select *External Approval*. In the 2 boxes enter on your declarations if you want to use them.



Step 2: Once done select Save Settings

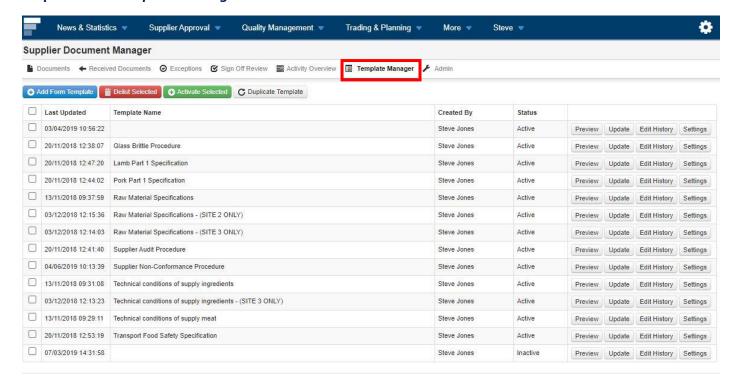


#### 2. CREATING A SUPPLIER DOCUMENT TEMPLATE

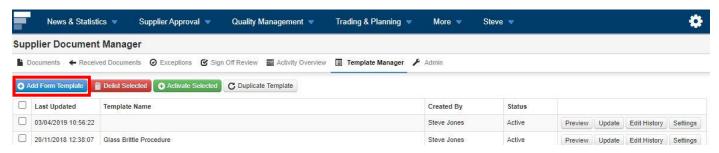
First you need to create a blank template in order to hold the information in the document. After you do that you can then copy the information for your document into the template.

#### 2.1 CREATING THE DOCUMENT TEMPLATE

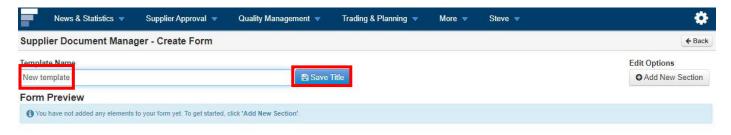
Step 1: Select Template Manager



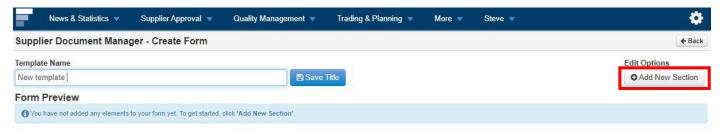
#### Step 2: Select Add Form Template



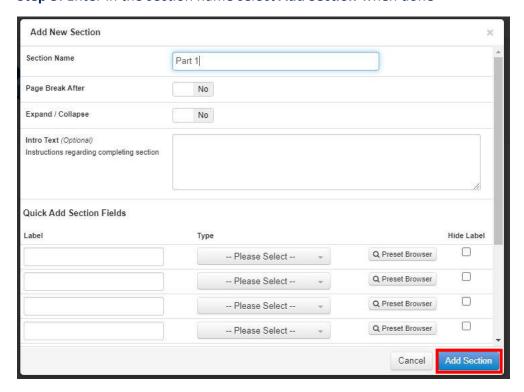
Step 3: Input the template name then select Save Title



#### Step 4: Now select Add New Section



Step 5: Enter in the section name select Add Section when done

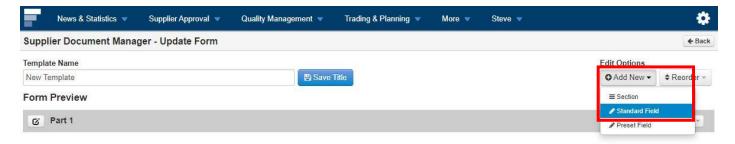




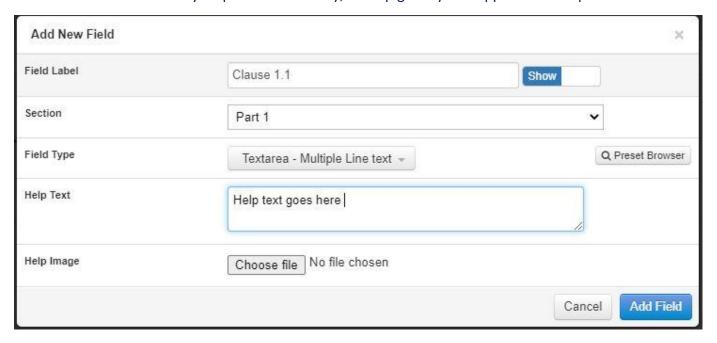
Step 6: The new section will look like this below



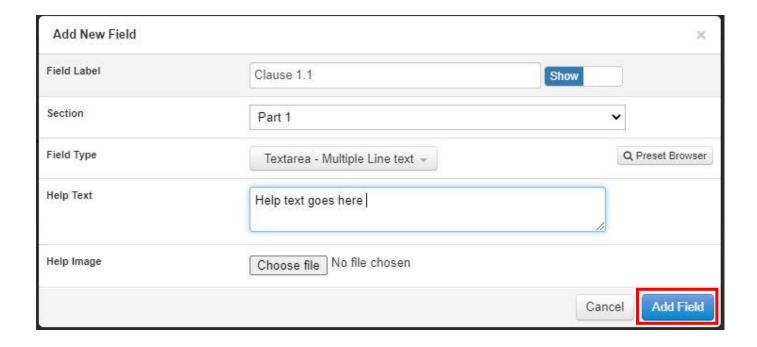
**Step 7:** To add a new field or clause where text can be entered in at the building document stage select **Add New – Standard Field** 



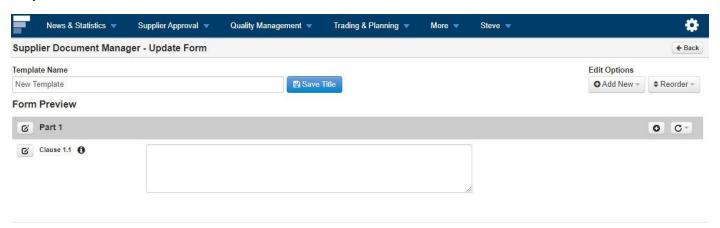
**Step 8:** Enter in the *Field Label* name, choose what *Section* it belongs too, then choose the *Field Type* this relates to what way you want to enter the document text. Usually Multiple Line text allowing you to add lines & lines of text. Add any help text if necessary, to help guide your suppliers on the point.



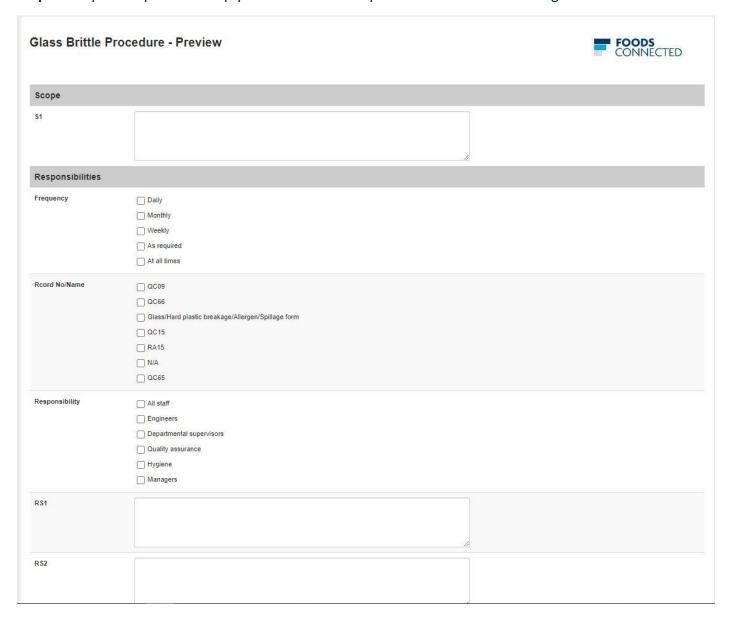
#### Step 9: Once done select Add Field



#### Step 10: Your field will now look like this below.

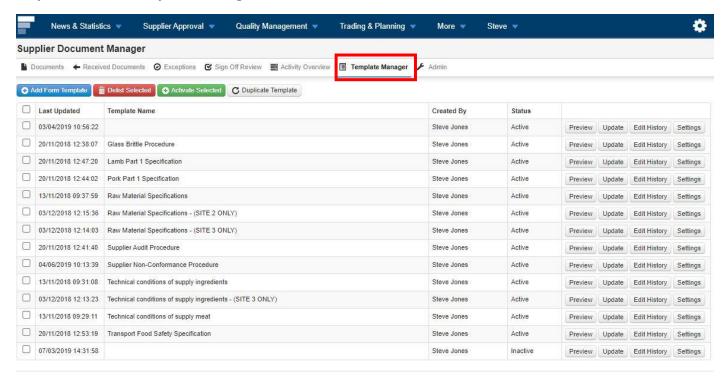


Step 11: Repeat steps to build up your Document Template until it looks something like this below.

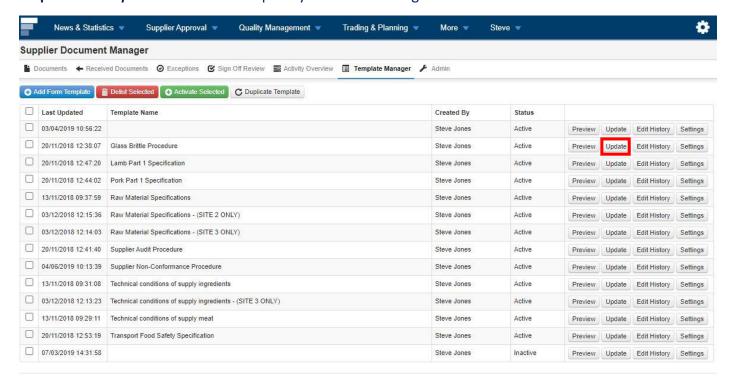


#### 2.2 EDIT TEMPLATE CONTENT

Step 1: Go to the Template Manager



Step 2: Select *Update* to edit the template you want to change



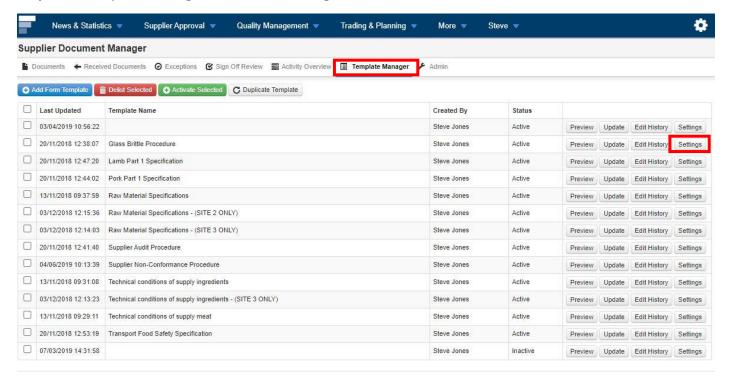
Step 3: Then follow the same steps as creating a template to edi



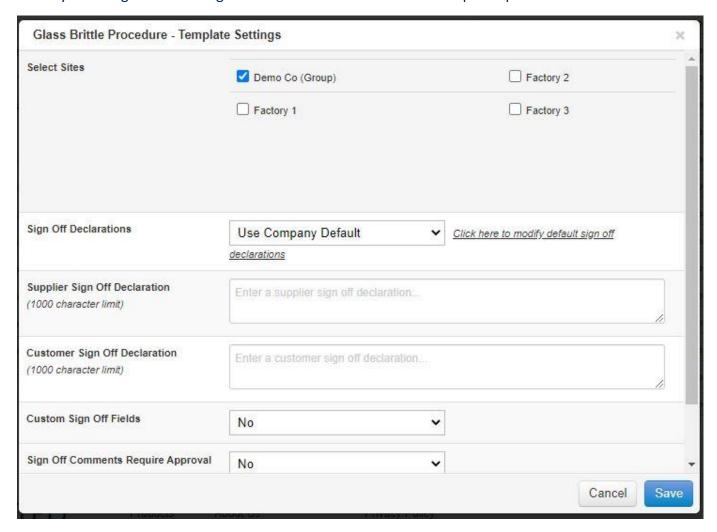
#### 2.3 EDIT TEMPLATE SETTINGS

To edit the template settings & setup follow these steps.

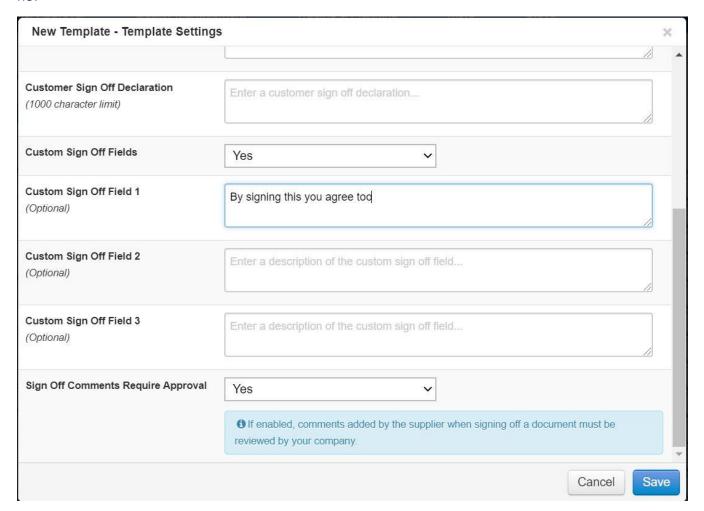
#### Step 1: In Template Manager, select Edit Settings



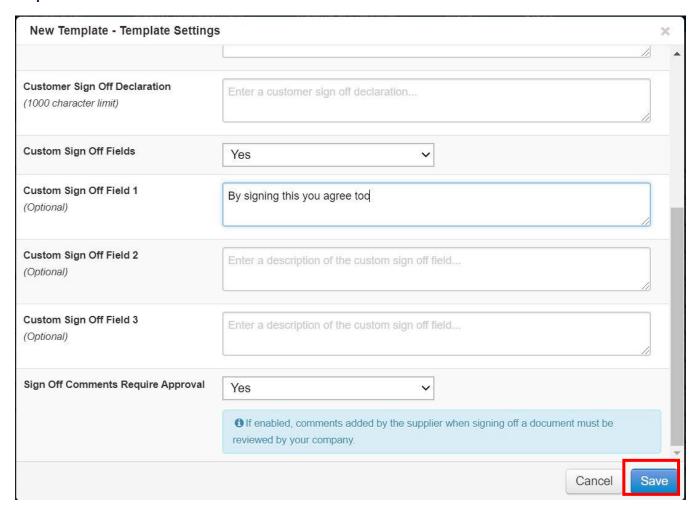
**Step 2:** Here you can edit the settings that you setup when you created the template. You can edit the *Sites* by selecting or deselecting. Choose the *Declarations* or set template specific ones.



**Step 3:** Choose to use *Custom Sign Off Fields*. If you select yes, further options will appear for you to use for your supplier to sign off on. And on *Sign Off Comments Require Approval* you can choose here if any comments that have been added by the supplier on sign off they need approved or not. By selecting yes or no.



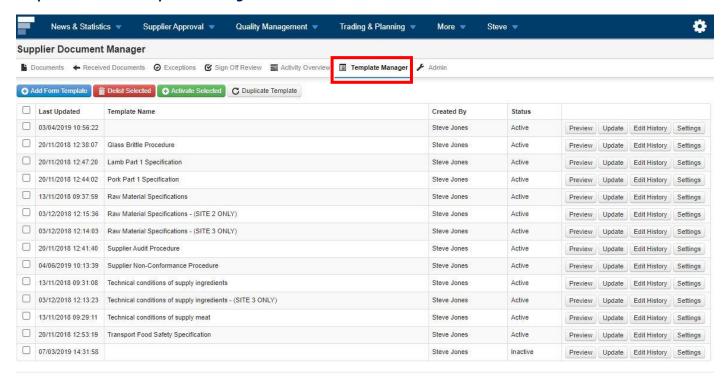
#### Step 4: Once done select Save



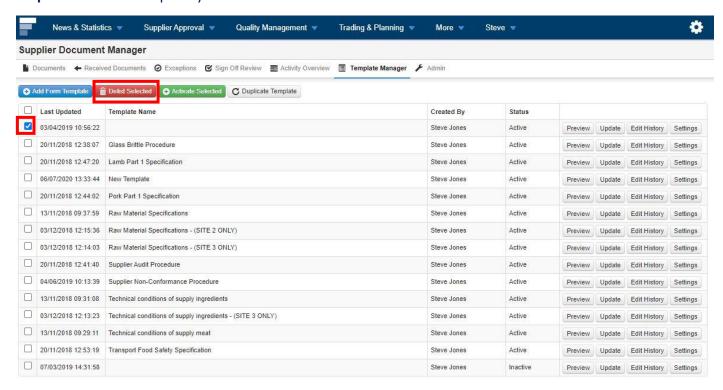
#### 2.4 DELIST A TEMPLATE

If you want to delist a template as it no longer is used or viable for low these steps

Step 1: Go to the Template Manager

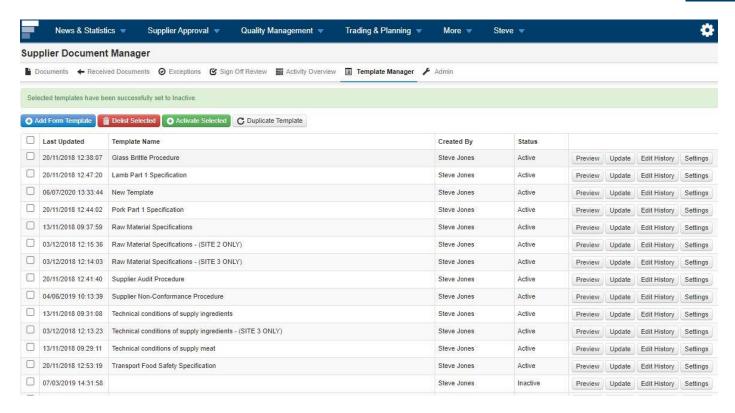


Step 2: Select the template you want to delist then select Delist Selected



**Step 3:** The status will revert to Inactive & you will see this message in green.

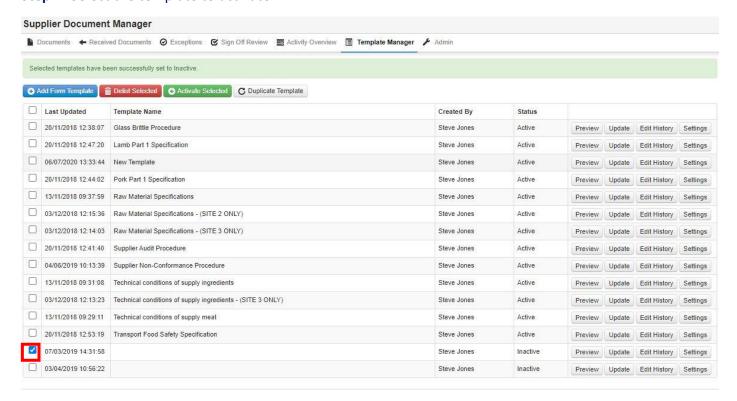




#### 2.5 ACTIVATE SELECTED

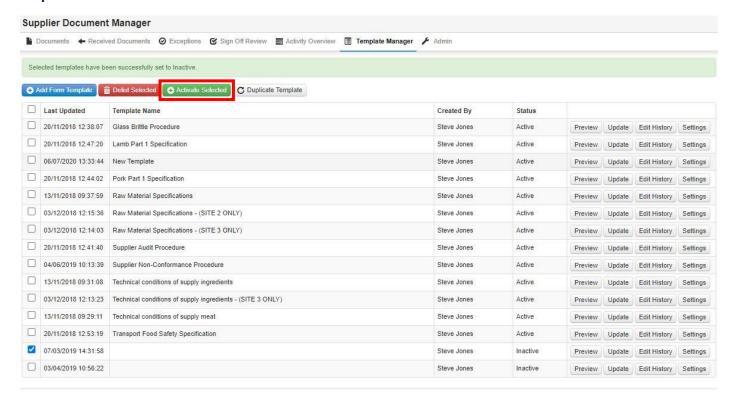
This setting allows you to set a template to Active so it can be used to build documents. Your must have an active template before you can build a document to that template. To activate or re activate delisted templates follow these steps below.

**Step 1:** Select the template to activate





Step 2: Then select Activate Selected

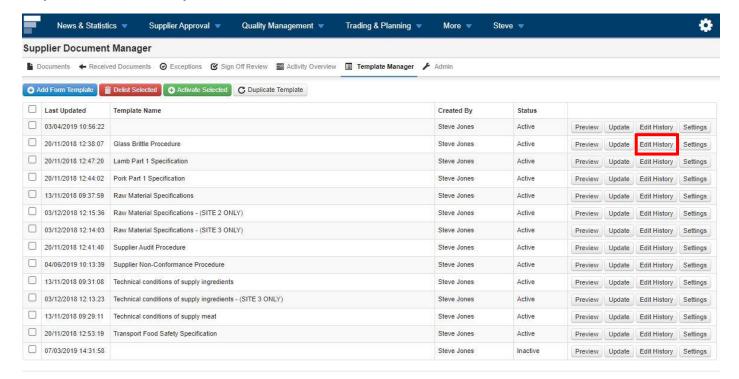


Step 3: The status of that template will now revert to Active.

#### 2.6 EDITS HISTORY

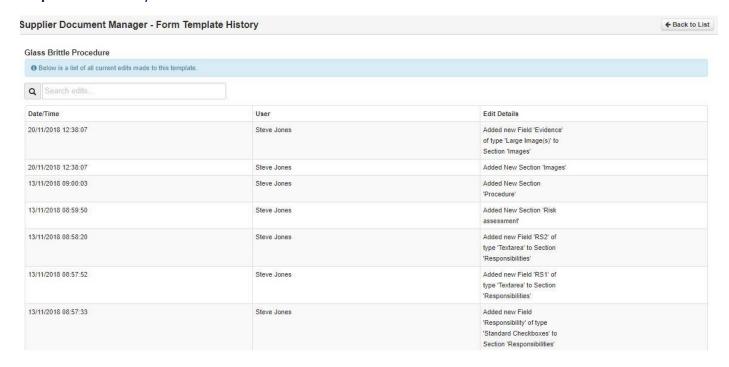
This function lets you see all the history relating to this template.

Step 1: Select Edit History to view



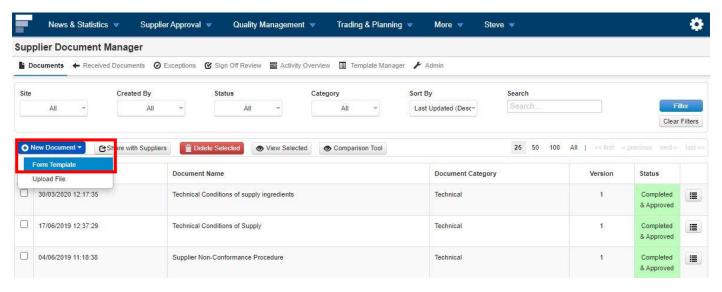


#### Step 2: View history

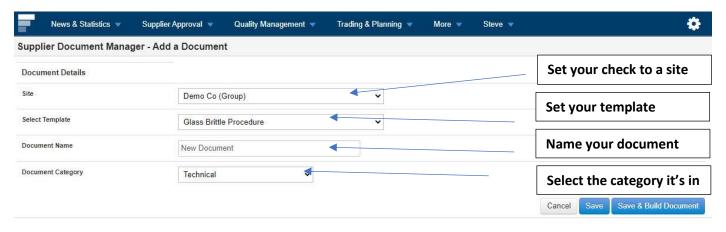


#### 3. BUILDING THE DOCUMENT

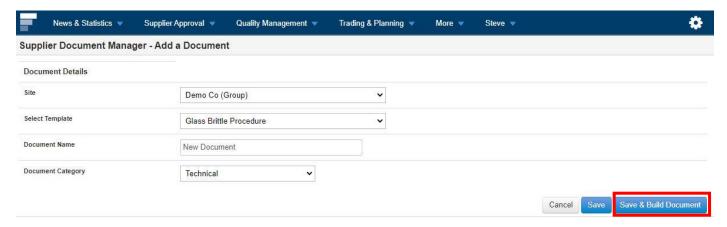
#### Step 1: On the Supplier Document Manager select New Document then choose Form Template



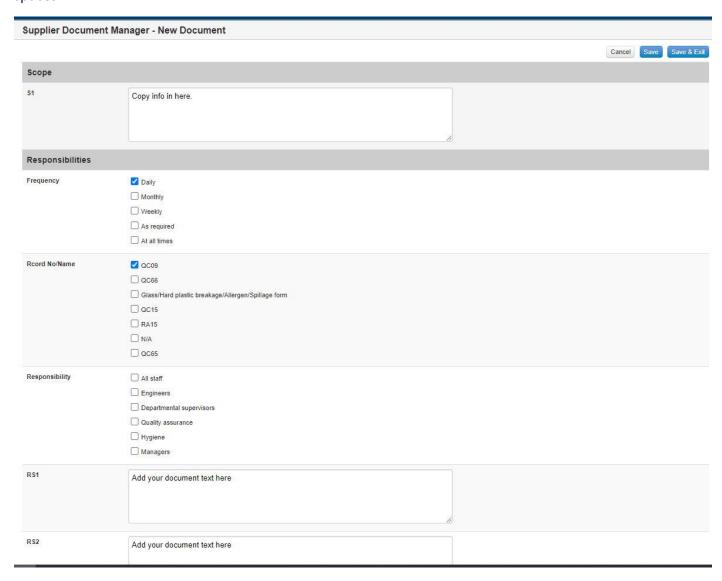
**Step 2:** This is where you setup the details for that Supplier Check.



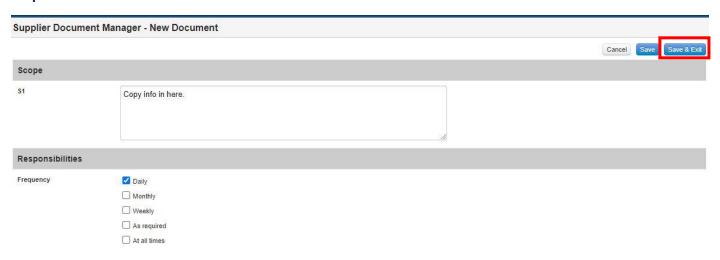
#### Step 3: Once done above select Save & Build Document



**Step 4:** This is where you add the content of your document in. So copy your text and past into the free spaces.

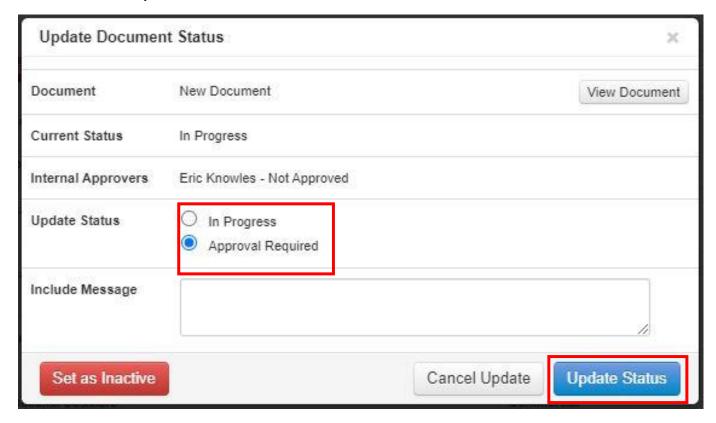


#### Step 5: Once done select Save & Exit.

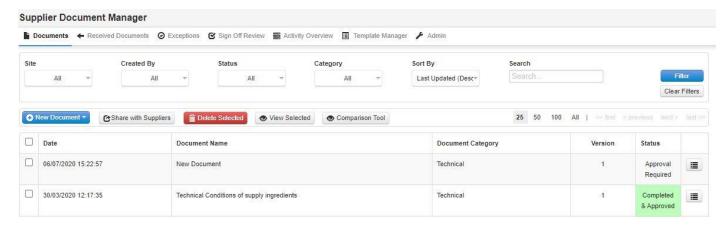




**Step 6:** The modal below will open up. Then choose the status that the document is on. If you are still working on it choose *In Progress*. If you are finished and it needs approved choose *Approval Required*. Once done select *Update Status*.



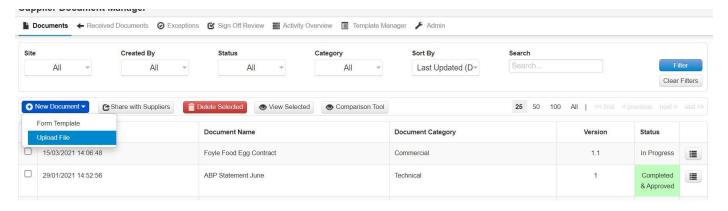
**Step 7:** The status in the main table will look like this below. This document needs to be approved now by the Internal Approver. They will get a notification & email to do so. To do the Approve steps



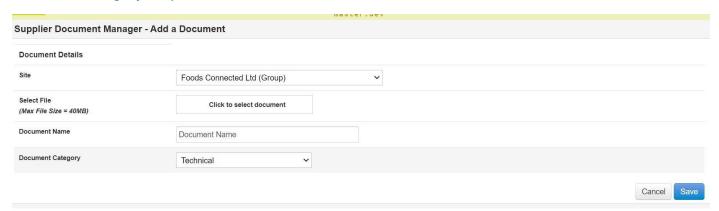
#### 3.1 UPLOAD A DOCUMENT (Attaching A PDF)

On the Supplier Document Manager, you can also upload PDF documents. This is a bridging mechanism that allows you to quickly add all your docs to Foods Connected if you don't have time to begin to manually create. BUT the system works best with manually created documents as the system track the changes that way.

Step 1: On the Supplier Document Manager select New Document then choose Upload File

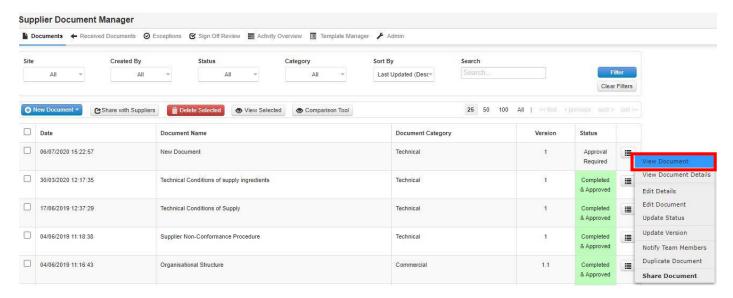


Step 2: Select which *Site* the doc relates too, add the file, add a *Document Name* and then select the *Document Category* they relate too. Once done select *Save* 

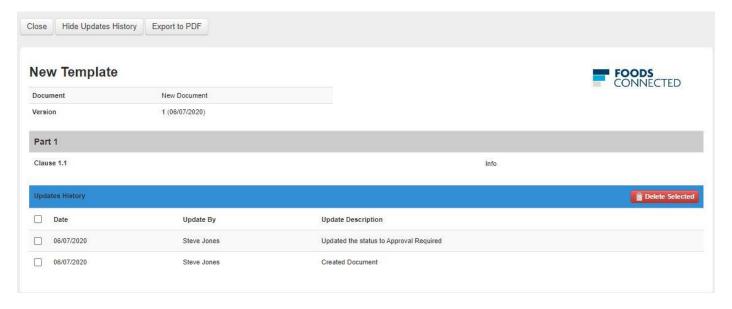


#### 3.2 VIEW DOCUMENT

Step 1: Select edit icon then select View Document

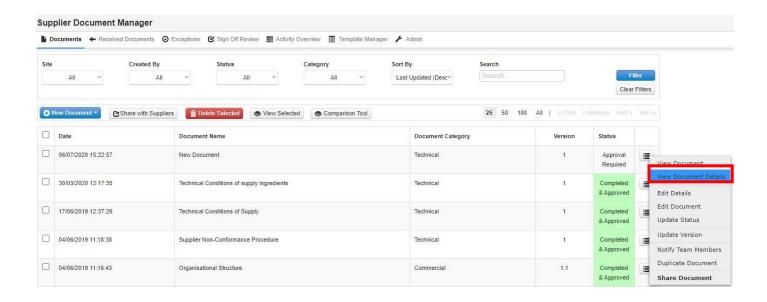


#### Step 2: Once done Close



#### 3.3 VIEW DOCUMENT DETAILS

#### Step 1: Select edit icon then select View Document Details



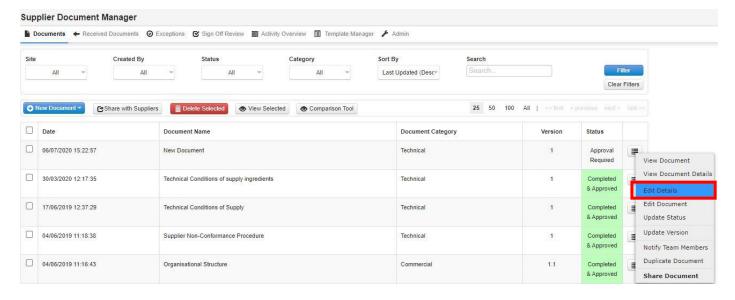
Step 2: Scroll through details



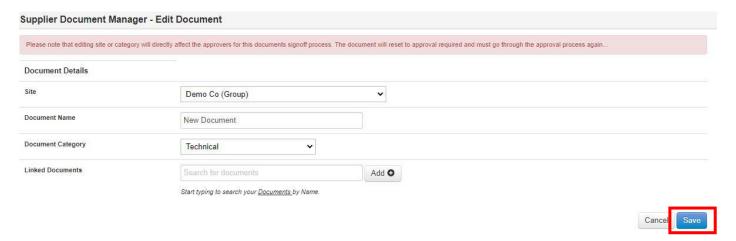
#### 3.4 EDIT DETAILS

If you need to edit the setup details of the document please do this here

#### Step 1: Select Edit Details



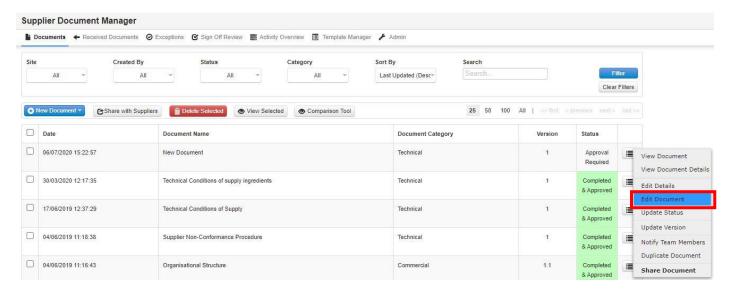
Step 2: Change detail & select Save when done



#### 3.5 EDIT DOCUMENT

If you need to edit the document and content, please do this here.

Step 1: Select Edit Document



Step 2: Now edit the doc content, that is the text content. Once done select Save & Exit

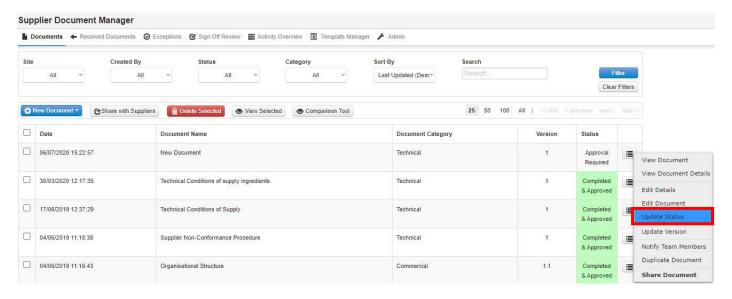




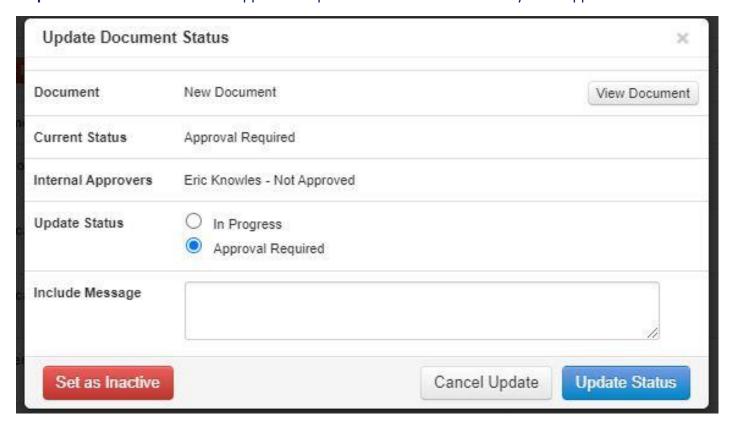
#### 3.6 UPDATE STATUS

You can change the status of the document and you have a few options to choose from based on your access.

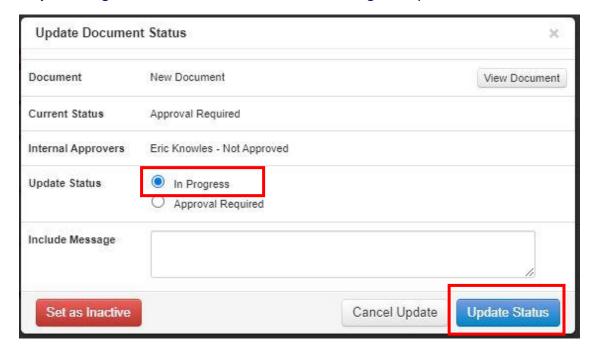
Step 1: Select Update Status



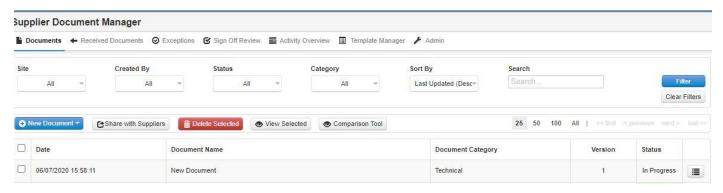
Step 2: The status is defaulted to Approval Required as this document is ready to be approved.



Step 3: Change the status to reflect the document stage that you are at. Once done select Update Status



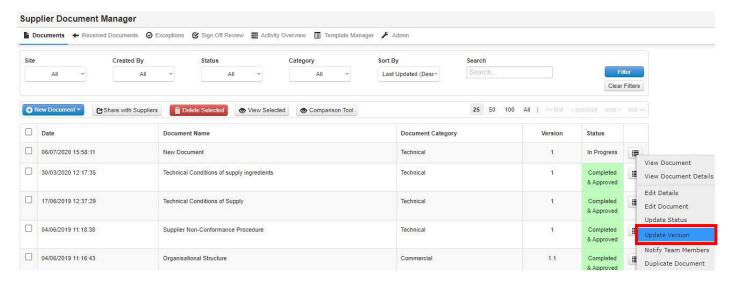
### Step 4: The status in the main table is now In Progress



### 3.7 UPDATE VERSION

If you need to update the version and have access to do so please do this here

### Step 1: Select Update Version



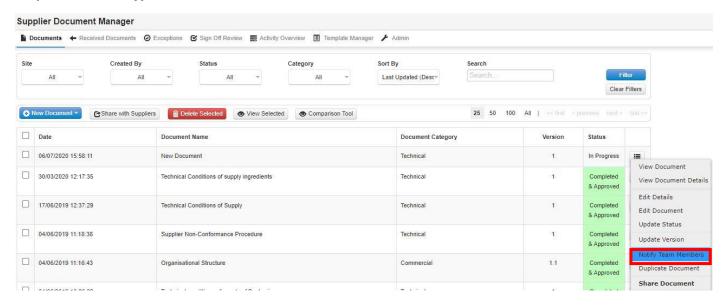
**Step 2:** Enter in the new version number, include any comments for the record. Once done select *Update Version* 



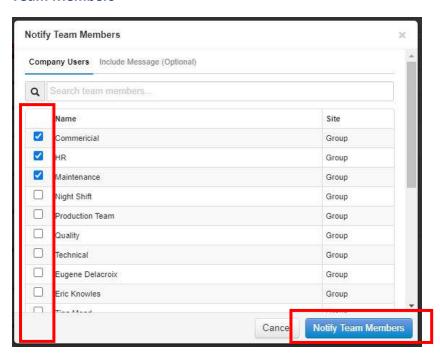
#### 3.8 NOTIFY TEAM MEMBERS

If you want to share a document with team members or notify them a document is complete do this here

## Step 1: Select Notify Team Members



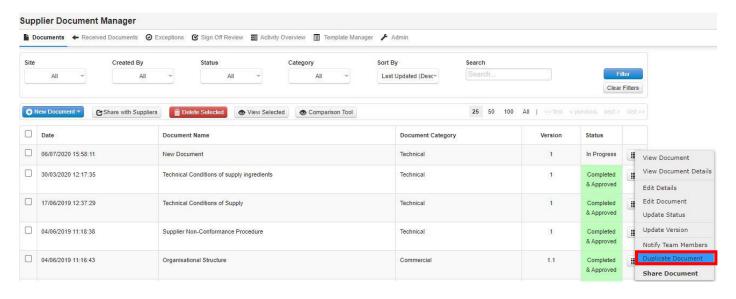
**Step 2:** Choose the people or teams you want to notify, add a message if you want & then select *Notify Team Members* 



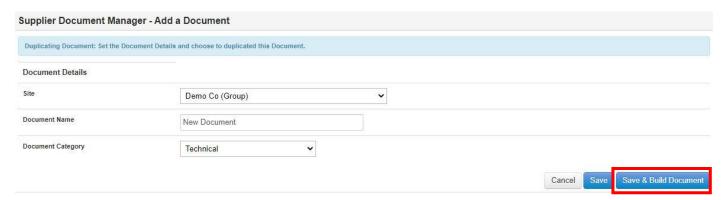
## 3.9 DUPLICATE DOCUMENT

Duplicating a document can be useful if you are creating a similar document but may have slightly different content. It can be a quick way to create & edit.

Step 1: Select Duplicate Document



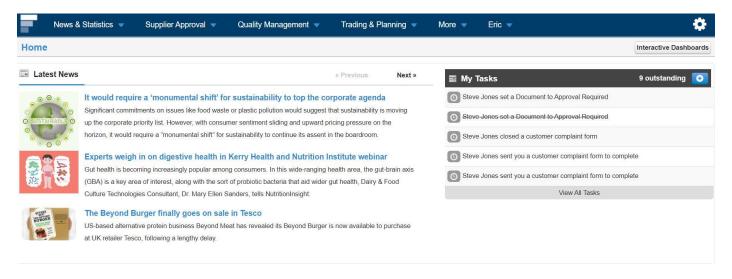
## Step 2: Add Document Name & the Category it is in. Once done select Save & Build Document



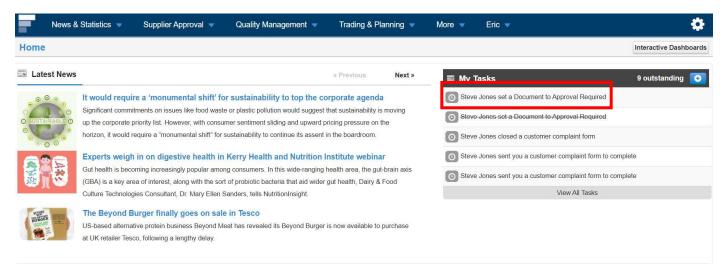
### 4. APPROVING THE DOCUMENT INTERNALLY BEFORE SENDING OUT

You can only approve a document if you have access and are set as an Internal Approver

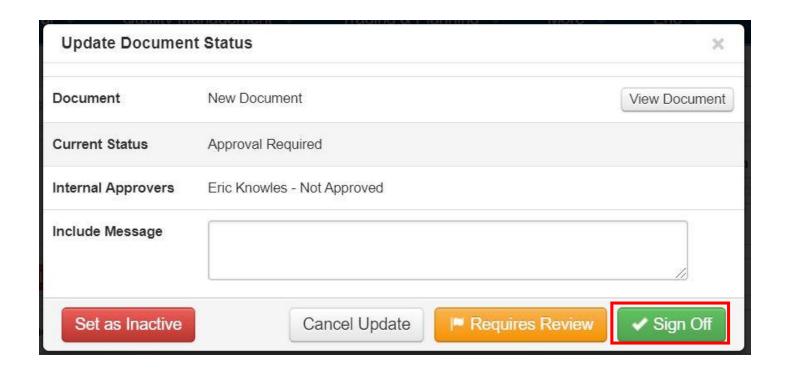
**Step 1:** The approver of the document will get an email & task in their Task Manager to approve. It will look like this below



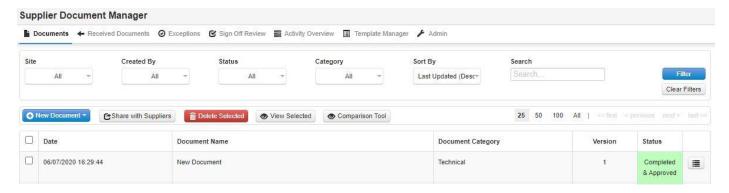
## Step 2: The approver select the task above



Step 3: Select Sign Off to approve. If you are not happy input a message and select Requires Review

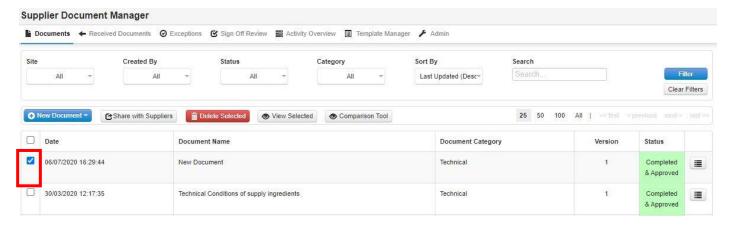


### Step 4: The status is no Completed & Approved



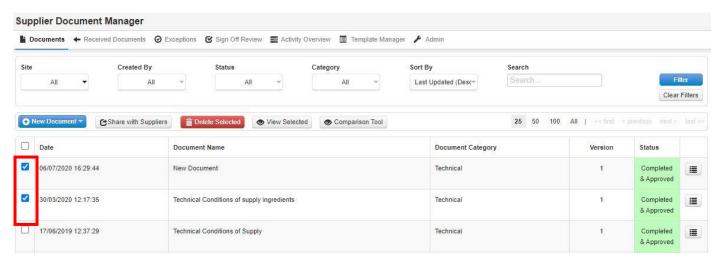
### 5. DELETE DOCUMENTS

## Step 1: To delete a document, select the one you want to delete, then select Delete Selected

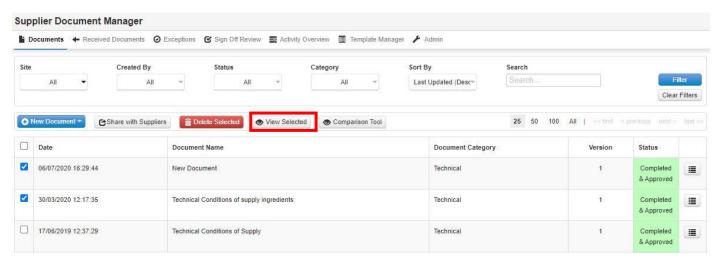


### 6. VIEW SELECTED

### **Step 1:** To view your documents in one page select the documents

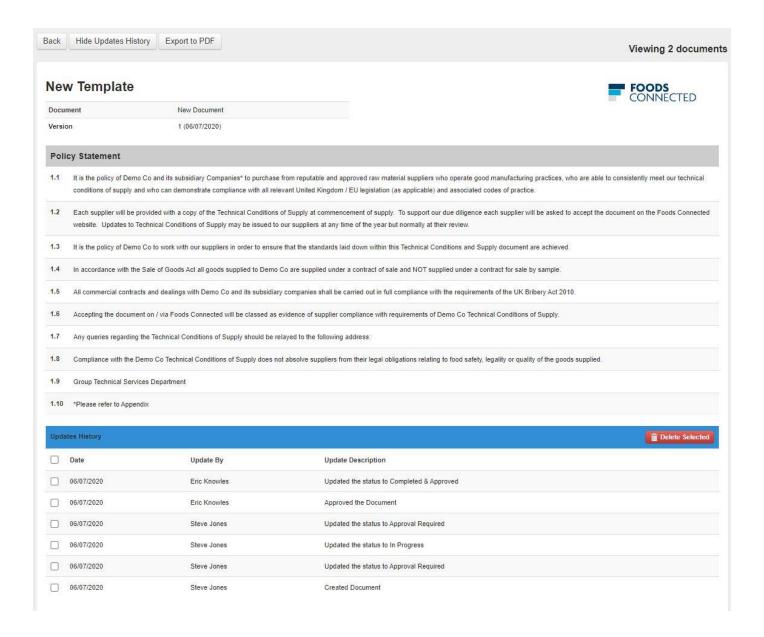


## Step 2: Now select View Completed





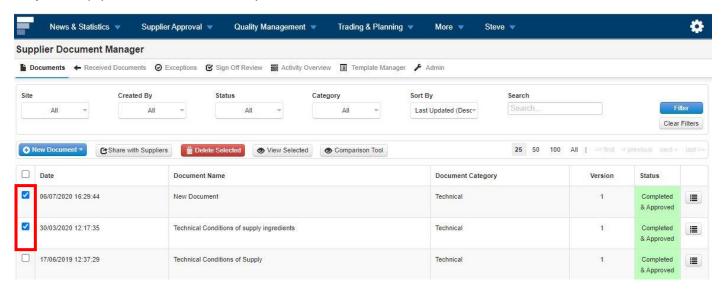
## Step 3: You can now view your docs. Once done select Back



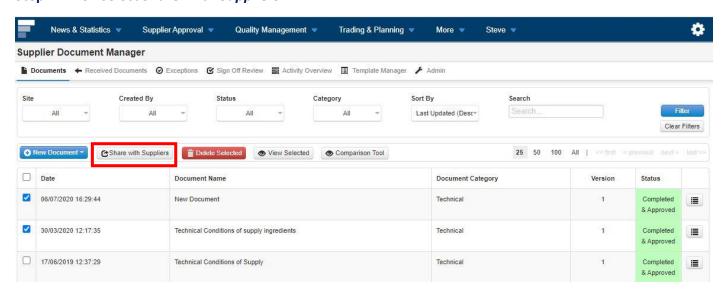
### 7. SHARING A DOCUMENT WITH SUPPLIERS TO SIGN OFF

To share a document with your suppliers the status must be Completed & Approved.

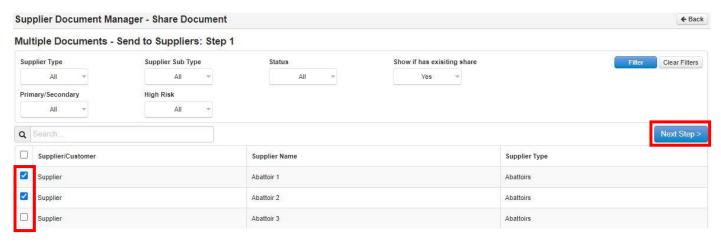
**Step 1:** Simply select the documents you want to share on the left.



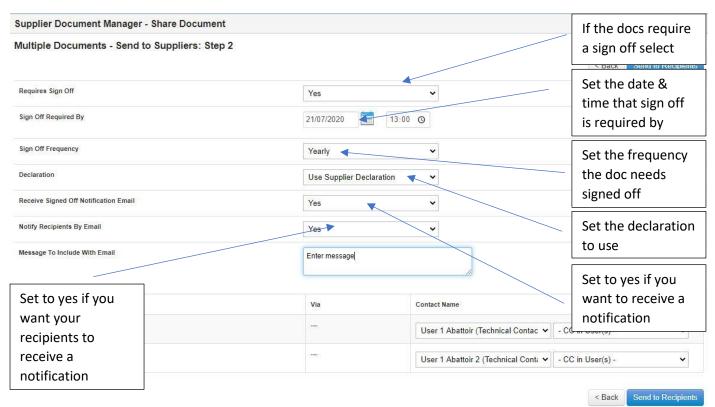
### Step 2: Then select Share With Suppliers



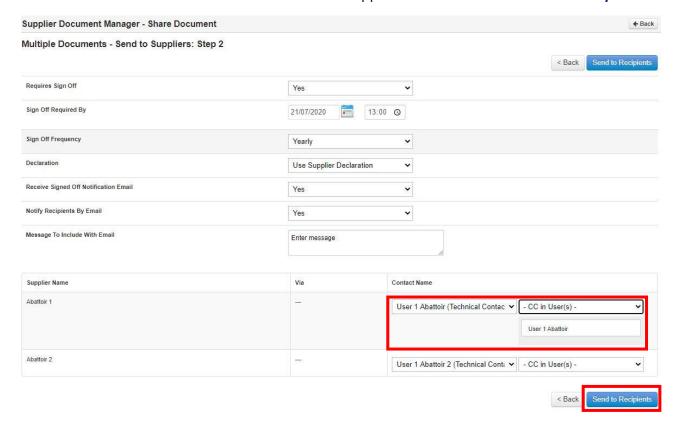
Step 3: The select the suppliers you want to share with, then select Next Step



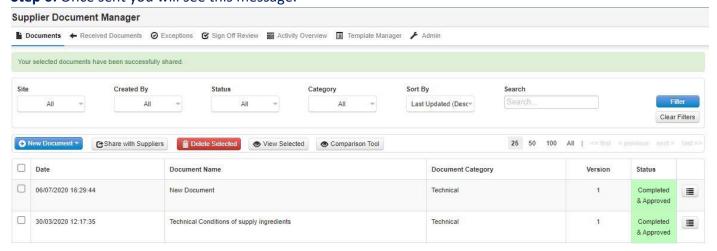
## Step 4: Now choose your sign off details for the documents.



**Step 5:** The system automatically populates the main tech contact to send the doc too in contact name box. You can also choose someone to CC with the supplier. Once done select **Send To Recipients** 



Step 6: Once sent you will see this message.



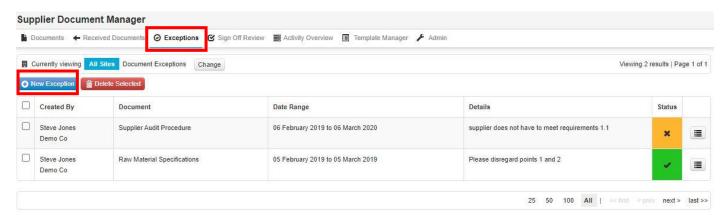
**Step 7:** If this document is rejected by the supplier you will see this in the Sign off review and look at the steps there.

#### 8. EXCEPTIONS

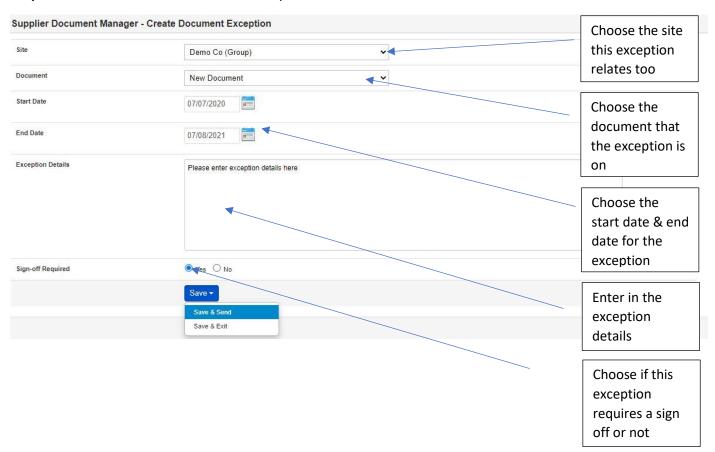
You can grant & record an exception to your document for a period & require sign off or not.

#### **8.1 GRANTING AN EXCEPTION**

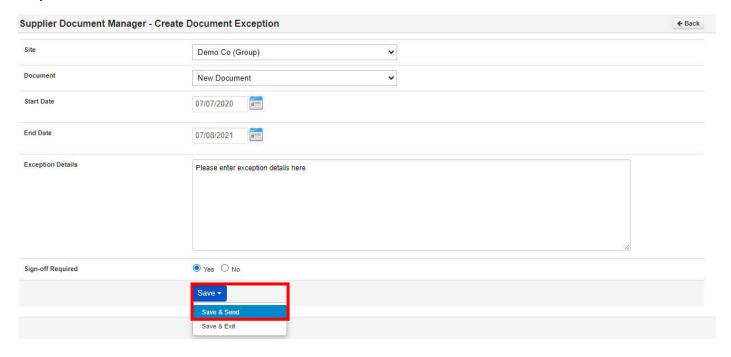
Step 1: Select Exceptions, then select New Exception



## Step 2: Now select the details of the exception



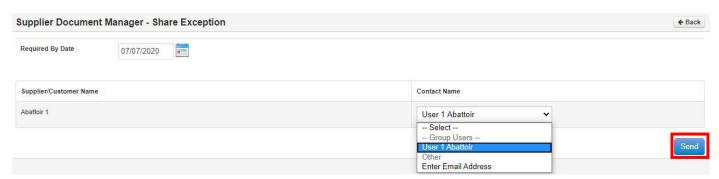
Step 3: Once done select Save & Send



Step 4: Now select the supplier to send too, then select Next

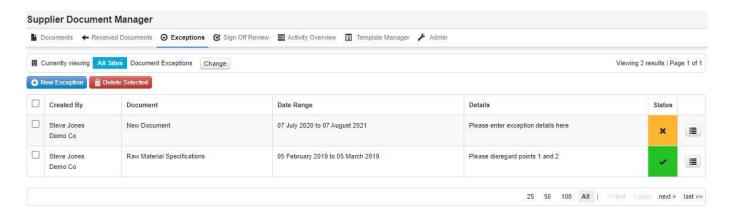


Step 5: Now choose the date the sign off is required by & the user to sign it off. Once done select Send.

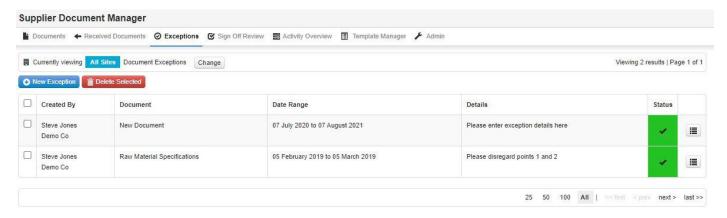


**Step 6:** The status will revert to amber requires sign off & look like below



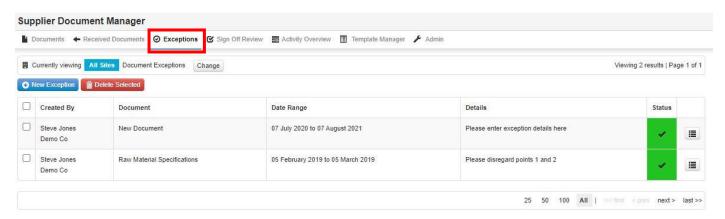


Step 7: Once it has been signed off the status will look like this below



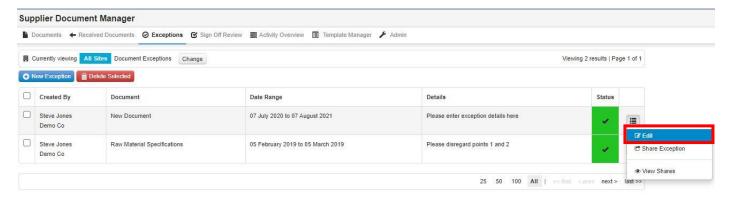
# **8.2 EDIT AN EXCEPTION**

#### Step 1: Go to Exceptions

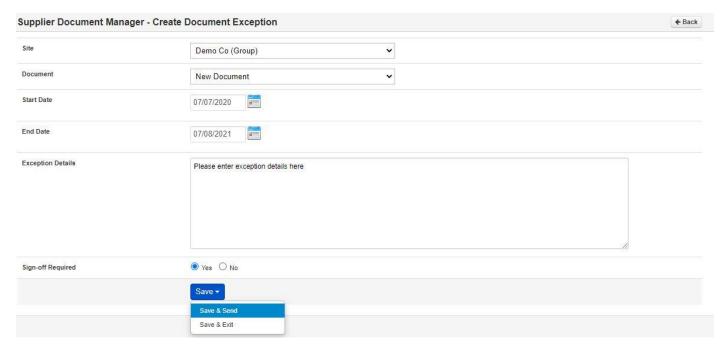




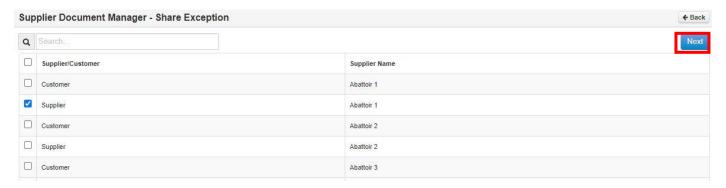
Step 2: Select the edit button beside the exception you want to edit



## Step 3: Edit details, then select Save & Send



### Step 4: Select suppliers again then choose Next



Step 5: Then choose the required by date & user again. Once done select Send

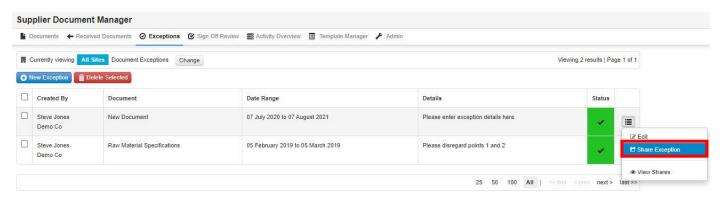


Step 6: The status will revert to Amber until signed off again

### 8.3 SHARE EXCEPTION

Sharing an exception allows you to send an exception to further suppliers

Step 1: Under Exceptions select the edit button beside the exception & then Share Exception

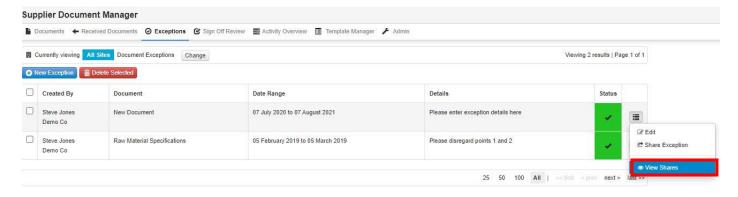


**Step 2:** From here follow the steps in edit an exception.

### 8.4 VIEW SHARES

To view who one document has been shared with use this function

Step 1: Under Exceptions select edit button beside the exception the choose View Shares



Step 2: View your shares in this modal. To close select X

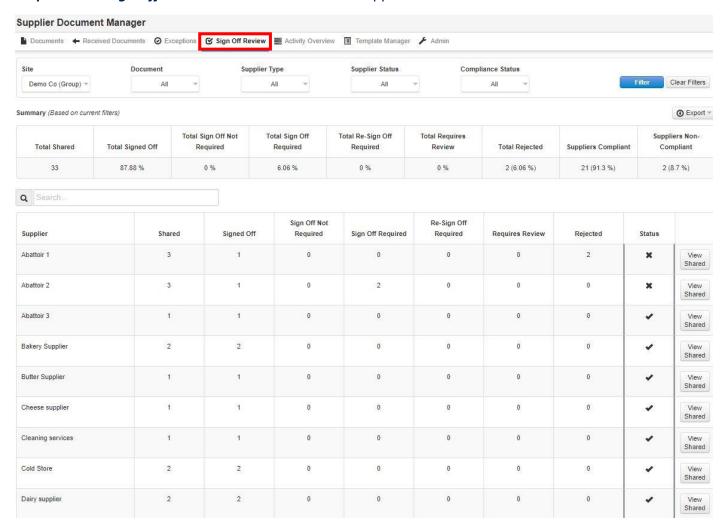


### 9. SIGN OFF REVIEW

The sign off review is where you summarise the suppliers status in relation to signing off documents.

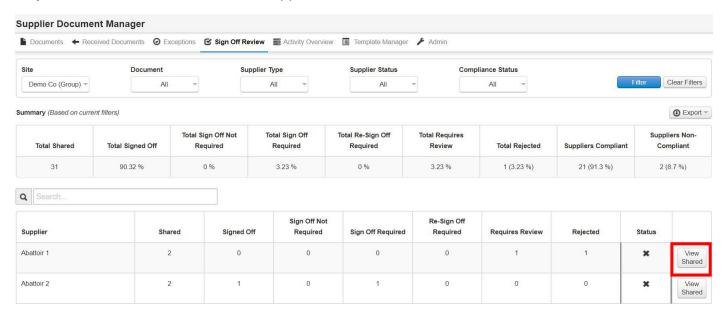
### 9.1 VIEW SIGN OFF REVIEW

Step 1: Select Sign Off Review and scroll to view the suppliers and their status

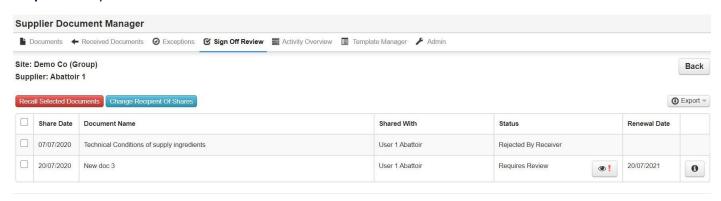


#### 9.2 VIEW THE SHARED DOCUMENTS WITH INDIVIDUAL SUPPLIERS

## Step 1: Select View Shared beside the supplier

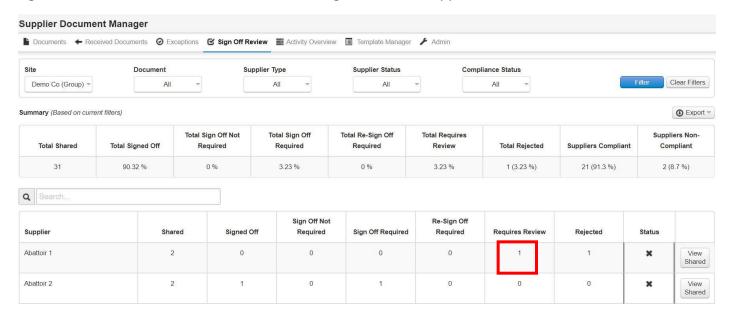


### Step 2: Here you can view the shared docs and their status

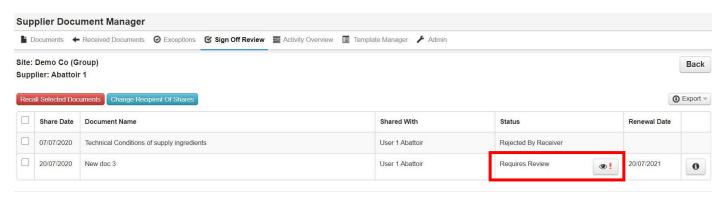


### 9.3 REQUIRES REVIEW & SIGN OFF

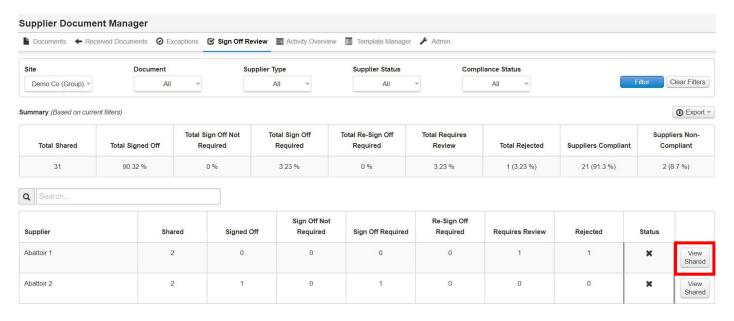
As you can see from the Sign off review that one doc requires review. This is because you setup custom sign off fields & comments need reviewed and sign off when a supplier submits.



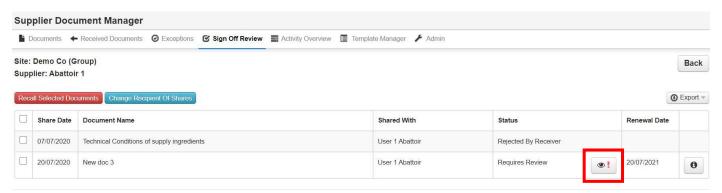
And as you can see here when you click on that supplier, it *Requires Review*.



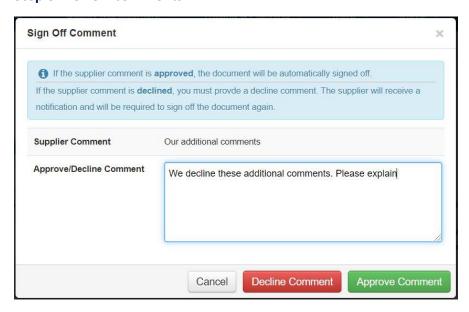
Step 1: Select view shared beside the supplier that Requires Review



Step 2: Then select the eye icon beside the doc that requires review



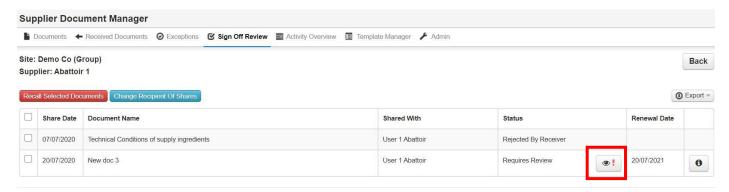
Step 3: Review comments



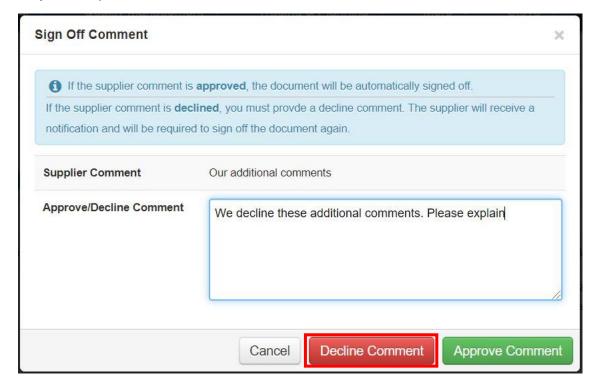
#### 9.3.1 DECLINE REQUIRES REVIEW COMMENTS

Here you can decline the comments made by the supplier when they signed off

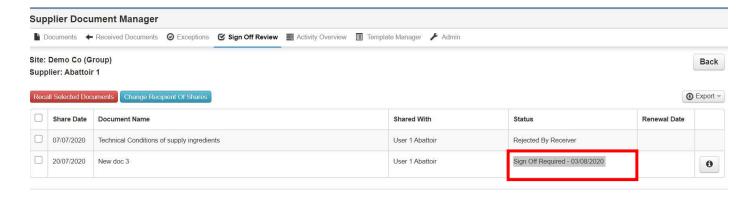
Step 1: Select the eye icon beside the doc that requires review



Step 2: Add your comments then select Decline Comment



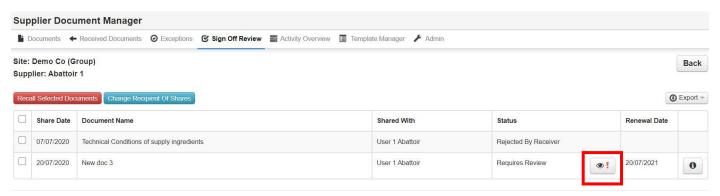
**Step 3:** If you decline the status reverts to sign off required. This reverts back to the supplier for them to review the comments made in reply and sign off again.



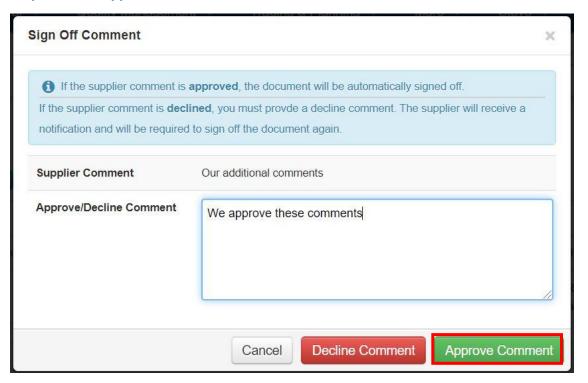
## 9.3.2 APPROVE REQUIRES REVIEW COMMENTS

If you agree with the comments made by the supplier then follow these steps

**Step 1:** Select the eye icon beside the doc that requires review

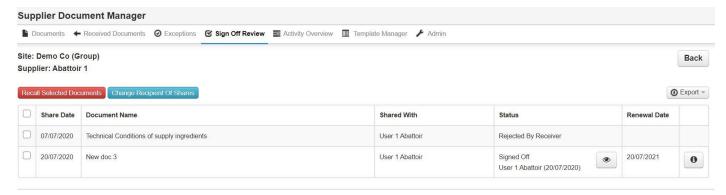


Step 2: Select Approve Comment



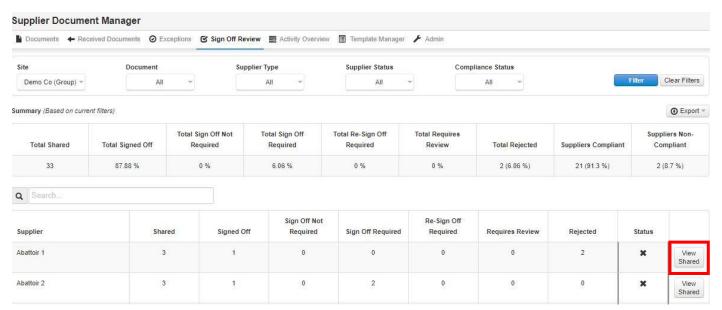


Step 3: The status then reverts to Signed off

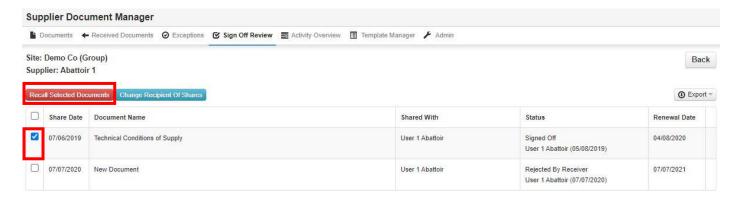


#### 9.4 RECALL SELECTED DOCUMENTS

## Step 1: Under Sign off Review, select View Shared



## Step 2: Select the document, then choose Recall Selected Documents

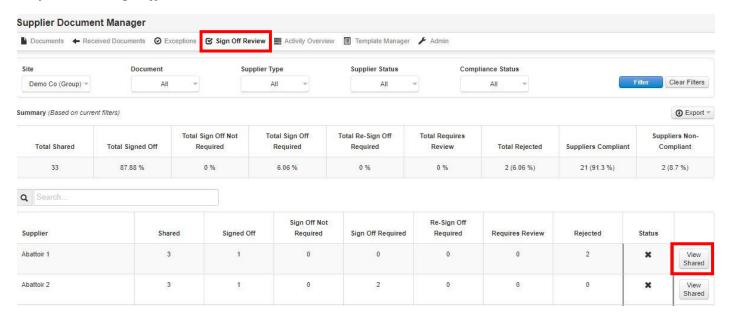


Step 3: The document is now recalled and table will show this doc removed

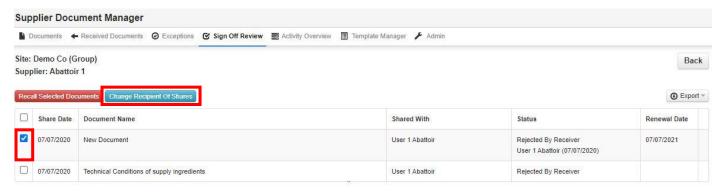


### 9.5 CHANGE THE RECIPIENT OF SHARES

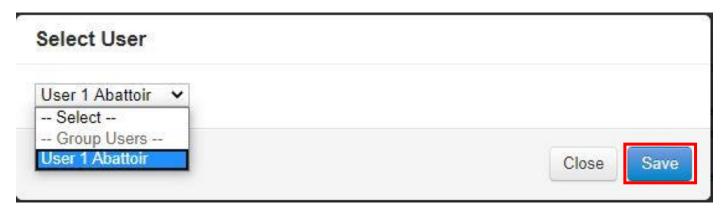
## Step 1: Under Sign off Review choose View Shared



## Step 2: Select the document you want to change the recipient of



Step 3: Choose the new recipient & select Save

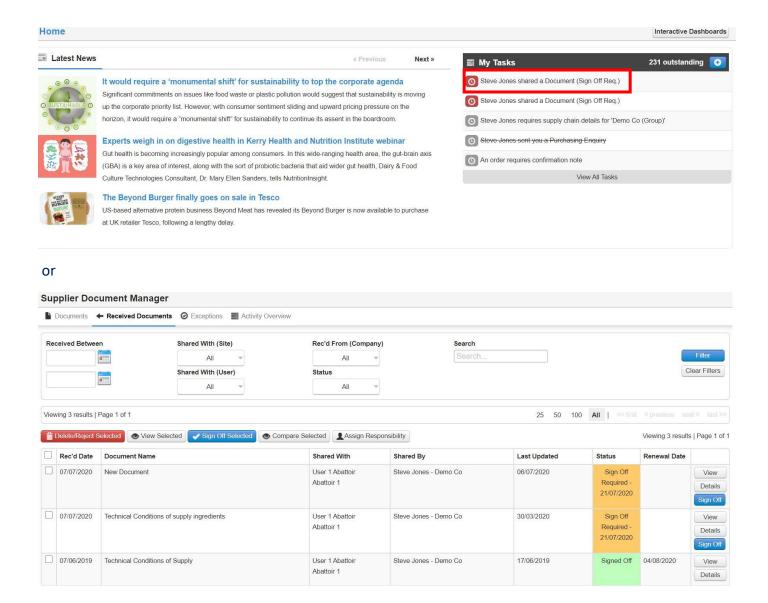




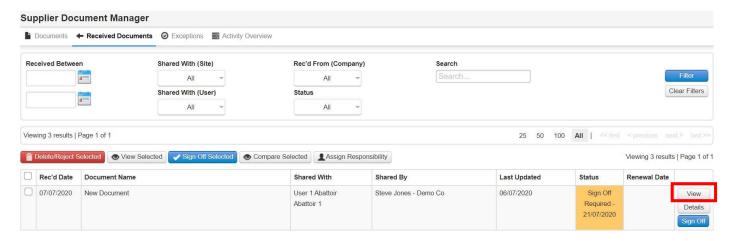
**Step 4:** The recipient has now been changed and when the document is due for renewal sign off the new recipient will have to sign off

#### **10.VIEWING A CUSTOMER DOCUMENT**

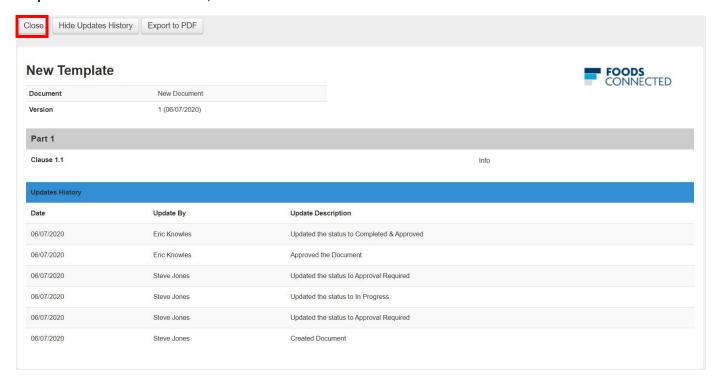
**Step 1:** Sign in and go to *My Tasks*, you will see a task to *shared document (Sign off Req)*. Or you can go to the *Received Supplier Documents* under Supplier Approval.



## Step 2: Select view



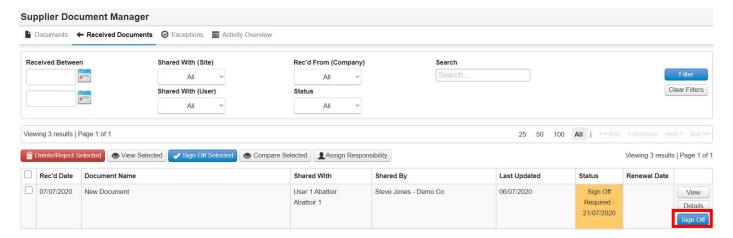
## Step 3: View document in full, once done select Close



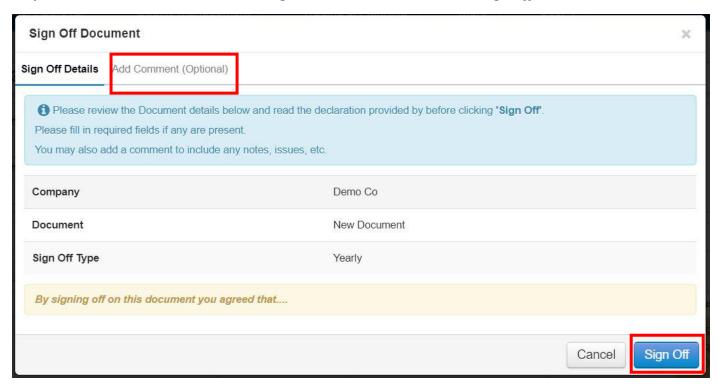
### 11.SIGN OFF THE DOCUMENT

Once you have done reviewing & reading you now need to sign off

## Step 1: Once there select Sign Off



## Step 2: You can Add a Comment to the sign off here & once done select Sign Off



Additional comments are added in this area. If you add additional comments, they will need signed off by the customer

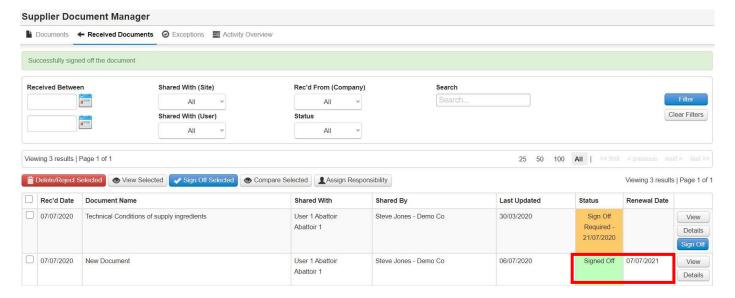


### Or

If the customer has setup further declarations or questions that need answered the box above will look like this below then select *Sign off* 

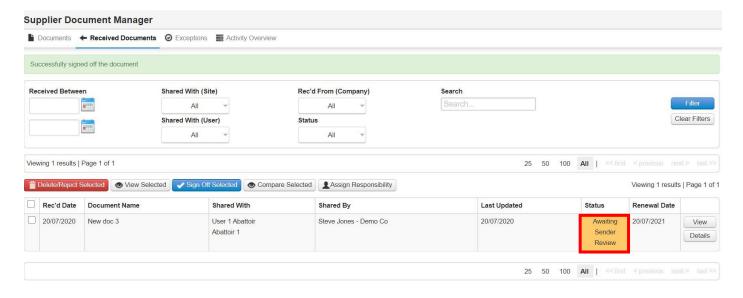


Step 3: Once complete the status reverts to Signed Off. And you can see the renewal sign off beside it.



#### Or

If the customer has used the further declarations or questions the status will revert to **Awaiting Sender Review** 

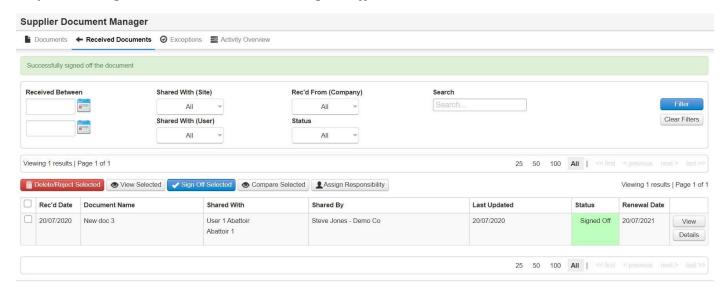


**Step 4:** Once this has been reviewed and signed off by the customer the status will revert to **Signed Off** as above

### 11.1 SIGN OFF APPROVED

So as we have said above if you add an additional comments these may need signed off sometime.

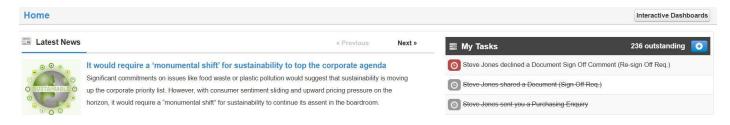
Step 1: Once signed the status will revert to Signed off



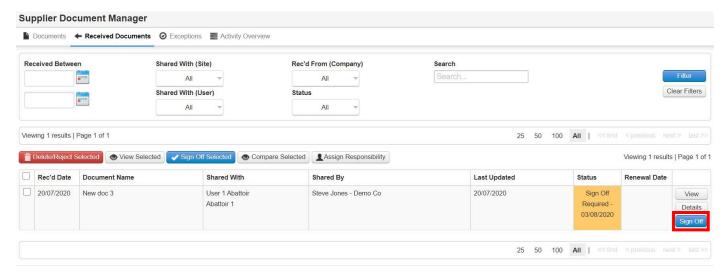
## 11.2 SIGN OFF DECLINED

So if your sign off comments have been declined by the customer follow these steps below. You will get a notification like this below in your task manager.

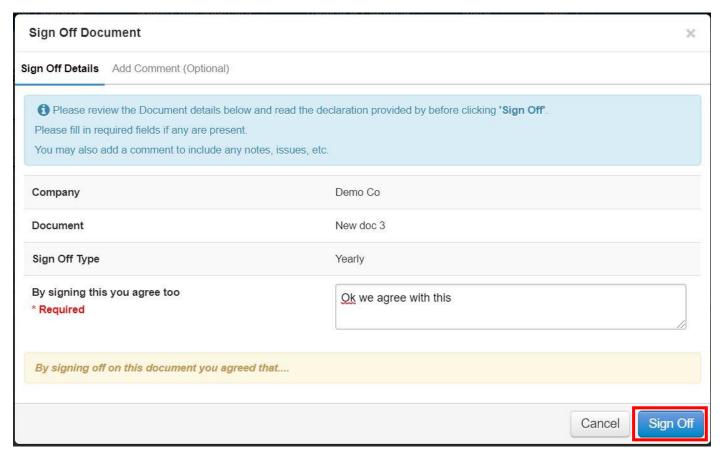
Step 1: Select the link below or go to Received documents in Received Supplier Documents



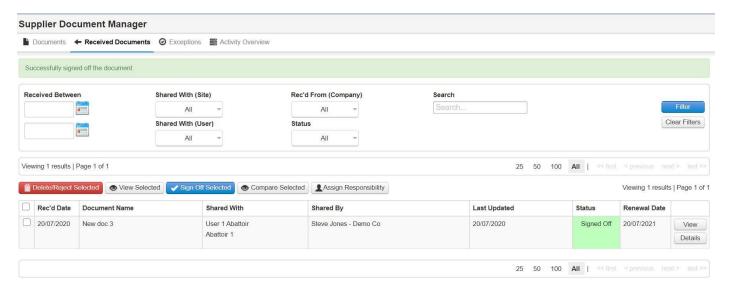
## Step 2: Now select Sign Off again



## Step 3: Now select Sign Off



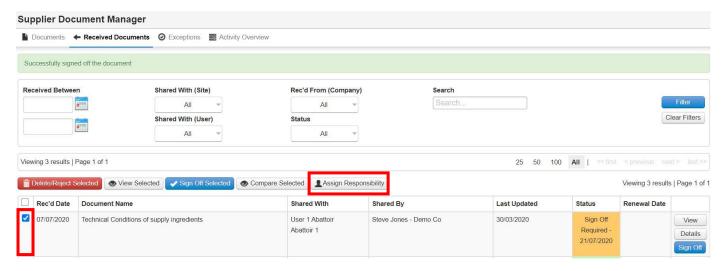
Step 4: The status now reverts to Signed Off



### 12.ASSIGN RESPONSIBILITY

You can use this feature if someone else with your business should sign off this document.

Step 1: Select the document then select Assign Responsibility



Step 2: Select a new recipient then choose Select. This user then gets a notification to sign off

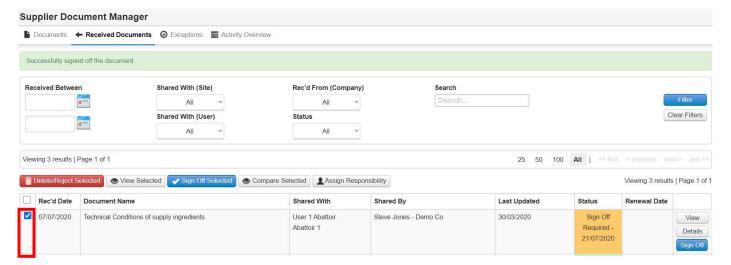




# 13.DELETE/REJECT SELECTED

If in the case that you want to delete this document or reject it. Use this feature

Step 1: Select the document to reject, then select Delete/Reject Selected



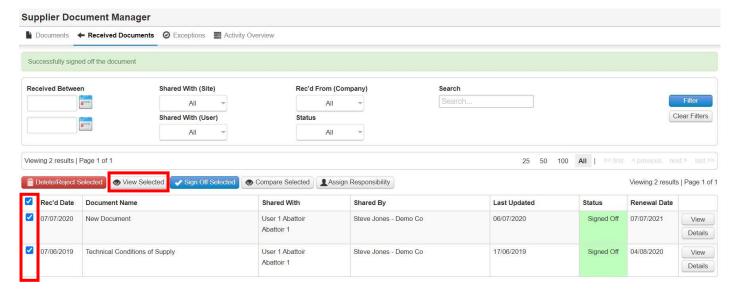
Step 2: Enter in a comment then select Confirm



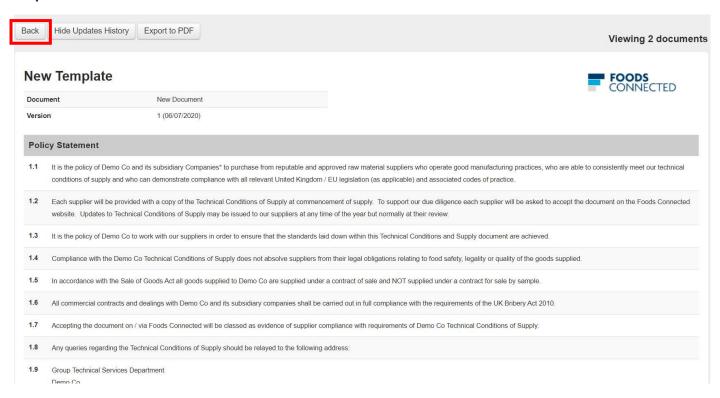
#### 14.VIEW SELECTED

You can view several documents on one pane with this feature

### Step 1: Select the documents to view, then choose View Selected



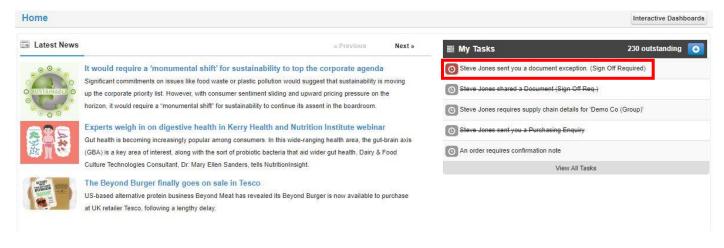
### Step 2: View the docs and when done select Back



### 15.RECEIVING & VIEWING AN EXCEPTION

A customer can grant you an exception on a document that may or may not need signed off. Follow these steps to do so.

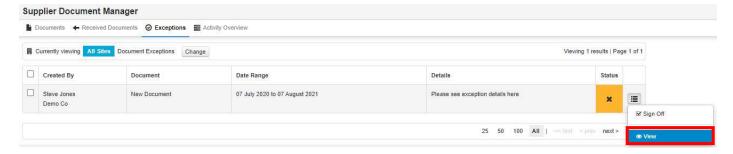
**Step 1:** Sign in and go to *My Tasks*, you will see a task to *document exception (Sign off Req)*. Or you can go to the *Received Supplier Documents* then *Exceptions* tab under Supplier Approval.



#### Or



### Step 2: To view select View



Step 3: View details, once done close by selecting X



Step 4: Now select again, then choose Sign Off



Step 5: Review & then select Sign Off



## Step 6: The status will now revert to green

